

# HEALTHY NEIGHBORHOODS VENTURE FUND FY 2009-2010

## Briefing Report for First Half of Year

PRESENTED TO:

City of San José Parks Recreation and  
Neighborhood Services Department  
Healthy Neighborhoods Venture Fund  
Leadership Committee

PRESENTED BY:

Community Crime Prevention Associates -  
Resiliency Group  
March 15, 2010

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City of San José

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## Acknowledgments

Community Crime Prevention Associates (CCPA) and the entire HNVF Evaluation Team are truly grateful for the assistance received during this FY 2009-2010 HNVF Interim Briefing Report period.

Our gratitude is extended to the 58 funded projects and the children, youth, seniors and families they serve throughout the City of San José. Moreover, CCPA is impressed with the HNVF project's efforts and is thankful for their commitment to creating healthier neighborhoods for all San José residents.

Many thanks to the City of San José Parks, Recreation and Neighborhood Services and the Healthy Neighborhoods Venture Fund staff. Their hard work and diligence has been an important factor in HNVF's accomplishments. Additionally, the Evaluation Team expresses its heartfelt thanks to the Healthy Neighborhoods Leadership Committee for its guidance and leadership.

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## Healthy Neighborhoods Venture Fund Background

The Healthy Neighborhoods Venture Fund (HNVF) Program was established by the City of San José City Council in 2000 and is funded by the Tobacco Master Settlement Agreement, an agreement between certain cities (including San José), 46 states and the major tobacco companies regarding the marketing and consumption of tobacco products. Through this agreement, the City of San José has received \$9 - \$11 million annually. This funding is deposited as revenue in the Anti-Tobacco Master Settlement Agreement Revenue Fund and historically, is allocated through a multi-year process to fund youth, senior and tobacco cessation programs through both non-competitive ("Established Priorities") and competitive processes.

In June 2006, the City Council directed the City Manager's Office to explore alternative strategies for funding services that enable community-based organizations to address needs at appropriate levels. In February 2007, the HNVF Leadership Committee approved staff's recommendation to use the Results-Based Accountability (RBA) funding methodology for the HNVF Program. It is driven by a strategic work plan and an allocation plan that prioritizes the allocation of funds in alignment with the strategic plan. A performance logic model is used to evaluate funded programs.

This report is a briefing on the first six months of effort by the HNVF grantees/service providers contracted to provide services to the children, youth, and seniors of San José. This briefing report will be followed by a full evaluation report in September of 2010, which will include Effort, Effect, Performance, and Results of the FY 2009-10 HNVF contracts.

## Migration to RBA Model

HNVF's migration to the RBA model is designed to ensure that HNVF-funded programs remain aligned with City priorities. RBA is a collaborative and quantitative technology for assessing and prioritizing needs, allocating funds and monitoring/evaluating programs and service providers.

The San José City Council approved the Healthy Neighborhoods Strategic Work Plan and the Allocation Plan in October 2008.





## Healthy Neighborhoods Strategic Work Plan and Allocation Plan

The HNVF Strategic Work Plan is a broader vision that reflects the mission, values and strategic goals of HNVF program. It serves as the foundation for applying the RBA methodology. It will guide the City and its partners in coalition building, program planning, resource allocation, and advocacy to build healthy youth and seniors. Highlights of the Strategic Work Plan include the following:

### Mission Statement:

To mobilize the assets, strengths, resources, and innate resiliency of its residents to ensure healthy neighborhoods for all.

### Vision Statement:

All San José residents enjoy a higher quality of life because of their improved socialization, health, physical fitness, and strong connection to their community and neighbors.

Within the framework of the Strategic Work Plan, the Allocation Plan identifies the areas most appropriate for HNVF funding and delineates the eligible services and target populations that best support and advance the Strategic Work Plan. Highlights of the Allocation Plan include the following:

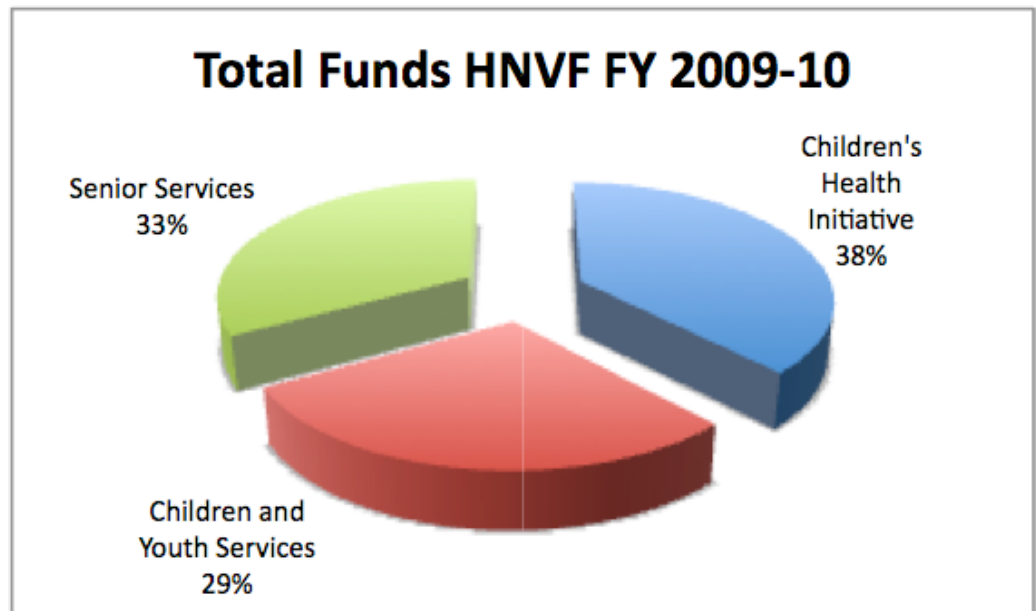
- Promotes healthy lifestyles geared towards tobacco prevention, health and fitness and developmental assets framework.
- Focuses on a range of early care and prevention activities for youth whose target population are children and youth ages 0 – 19.
- Focuses on a range of prevention and early intervention for seniors ages 60 and over.



## HNVF Funds FY 2009-10

As indicated in the following tables, 58 projects were funded. Thirty-seven HNVF funded projects served children and youth, and 21 projects to serve senior customers. The chart indicates that 33% of funds were used for senior services and 67% were used to provide services to children and youth.

Chart 1



### Senior Service Providers

Table 1

| HNVF Funded Service Providers                     | Annual HNVF Funding | Annual Contract Budget Match | Total Funds        | Percent Matching Funds |
|---|---------------------|------------------------------|--------------------|------------------------|
| Asian Americans for Community Involvement         | \$73,444            | \$169,440                    | \$242,884          | 231%                   |
| Bay Area Legal Aid                                | \$35,000            | \$23,539                     | \$58,539           | 67%                    |
| Breathe California of the Bay Area                | \$35,000            | \$8,767                      | \$43,767           | 25%                    |
| Catholic Charities of SC County - Day Break       | \$68,000            | \$467,792                    | \$535,792          | 688%                   |
| Catholic Charities of SC County-John XXIII Center | \$127,500           | \$517,555                    | \$645,055          | 406%                   |
| Department of PRNS Addressing the Gaps in Aging   | \$670,000           | \$193,185                    | \$863,185          | 29%                    |
| Diabetes Society                                  | \$64,000            | \$84,000                     | \$148,000          | 131%                   |
| Ethiopian Community Services, Inc.                | \$37,400            | \$9,350                      | \$46,750           | 25%                    |
| Gardner Family Health Network                     | \$120,000           | \$62,212                     | \$182,212          | 52%                    |
| Health Mobile - On-Site Medical Care for Seniors  | \$120,000           | \$91,000                     | \$211,000          | 76%                    |
| Indian Health Center of Santa Clara Valley        | \$73,116            | \$43,287                     | \$116,403          | 59%                    |
| Jewish Family Services of Silicon Valley          | \$78,094            | \$75,156                     | \$153,250          | 96%                    |
| Live Oak Adult Day Services                       | \$43,200            | \$1,122,309                  | \$1,165,509        | 2598%                  |
| Mexican American Community Services Agency, Inc.  | \$109,809           | \$941,007                    | \$1,050,816        | 857%                   |
| Next Door Solutions to Domestic Violence          | \$72,000            | \$89,537                     | \$161,537          | 124%                   |
| Outreach & Escort, Inc.                           | \$120,000           | \$886,840                    | \$1,006,840        | 739%                   |
| Respite and Research For Alzheimer's Disease      | \$40,000            | \$1,379,540                  | \$1,419,540        | 3449%                  |
| Senior Adults Legal Assistance (SALA)             | \$42,500            | \$29,866                     | \$72,366           | 70%                    |
| The Health Trust - Meals On Wheels                | \$101,792           | \$918,409                    | \$1,020,201        | 902%                   |
| Third Street Community Center                     | \$35,000            | \$9,125                      | \$44,125           | 26%                    |
| <b>Total Senior Service Providers</b>             | <b>\$2,065,855</b>  | <b>\$7,121,916</b>           | <b>\$9,187,771</b> | <b>345%</b>            |

### Santa Clara Family Health Plan - Children's Health Initiative

Table 2

| HNVF Funded Service Provider       | Annual HNVF Funding | Annual Contract Budget Match | Total Funds  | Percent Matching Funds |
|------------------------------------|---------------------|------------------------------|--------------|------------------------|
| SCFHP Children's Health Initiative | \$2,100,000         | \$8,961,017                  | \$11,061,017 | 427%                   |



## Children and Youth Service Providers

Table 3

| HNVF Funded Service Providers                        | Annual HNVF Funding | Annual Contract Budget Match | Total Funds        | Percent Matching Funds |
|--|---------------------|------------------------------|--------------------|------------------------|
| Alum Rock Counseling Center - Mentoring              | \$86,144            | \$50,607                     | \$136,751          | 59%                    |
| Asian Americans for Community Involvement            | \$73,229            | \$176,886                    | \$250,115          | 242%                   |
| Big Brothers Big Sisters of the Bay Area- Mentoring  | \$45,000            | \$74,331                     | \$119,331          | 165%                   |
| Boys & Girls Clubs of Silicon Valley                 | \$43,037            | \$75,801                     | \$118,838          | 176%                   |
| City Year San Jose/Silicon Valley                    | \$112,500           | \$109,603                    | \$222,103          | 97%                    |
| Community Partners for Youth, Inc.                   | \$35,000            | \$16,710                     | \$51,710           | 48%                    |
| Continuing Development Inc. DBA Choices for Children | \$105,218           | \$114,599                    | \$219,817          | 109%                   |
| Escuela Popular                                      | \$95,840            | \$44,000                     | \$139,840          | 46%                    |
| Ethiopian Community Services, Inc.                   | \$35,000            | \$9,350                      | \$44,350           | 27%                    |
| Family & Children Services                           | \$120,000           | \$30,000                     | \$150,000          | 25%                    |
| Family Supportive Housing, Inc.                      | \$127,500           | \$313,452                    | \$440,952          | 246%                   |
| Fresh Lifelines For Youth - Law For Your Life        | \$40,000            | \$54,084                     | \$94,084           | 135%                   |
| Fresh Lifelines For Youth - Legal Eagle              | \$35,000            | \$454,008                    | \$489,008          | 1297%                  |
| Friends Outside in Santa Clara County                | \$46,175            | \$79,201                     | \$125,376          | 172%                   |
| Generations Community Wellness Centers, Inc.         | \$61,200            | \$15,300                     | \$76,500           | 25%                    |
| Goodwill Industries of Silicon Valley                | \$127,462           | \$46,903                     | \$174,365          | 37%                    |
| Health Mobile -Dental Care for Children              | \$135,000           | \$257,400                    | \$392,400          | 191%                   |
| Indian Health Center of Santa Clara Valley           | \$61,769            | \$48,606                     | \$110,375          | 79%                    |
| Pathway Society, Inc.                                | \$35,000            | \$11,667                     | \$46,667           | 33%                    |
| Positive Alternative Recreation Teambuilding Impact  | \$63,900            | \$27,950                     | \$91,850           | 44%                    |
| Respite and Research For Alzheimer's Disease         | \$35,000            | \$271,340                    | \$306,340          | 775%                   |
| San Jose Day Nursery                                 | \$112,500           | \$449,688                    | \$562,188          | 400%                   |
| San Jose Grail Family Services - Family Empowerment  | \$55,605            | \$17,998                     | \$73,603           | 32%                    |
| San Jose Grail Family Services - Ready Set Go!       | \$39,362            | \$12,177                     | \$51,539           | 31%                    |
| San Jose Jazz Society                                | \$112,500           | \$50,000                     | \$162,500          | 44%                    |
| San Jose Public Library                              | \$120,000           | \$172,964                    | \$292,964          | 144%                   |
| School Health Clinics of Santa Clara County          | \$44,663            | \$49,012                     | \$93,675           | 110%                   |
| St. Elizabeth's Day Home                             | \$60,000            | \$1,989,940                  | \$2,049,940        | 3317%                  |
| Third Street Community Center                        | \$118,372           | \$76,425                     | \$194,797          | 65%                    |
| Unity Care Group, Inc.                               | \$112,500           | \$68,615                     | \$181,115          | 61%                    |
| YMCA of Silicon Valley/Project Cornerstone           | \$120,000           | \$94,942                     | \$214,942          | 79%                    |
| <b>Total Children and Youth Service Providers</b>    | <b>\$2,414,476</b>  | <b>\$5,263,559</b>           | <b>\$7,678,035</b> | <b>218%</b>            |

## Second Half of the Year Funded Service Providers

Table 4

| HNVF Funded Service Providers                            | HNVF Funded Amount from January – June 2010 | Annual Contract Budget Match | Total Funds        | Percent Matching Funds |
|--|---|------------------------------|--------------------|------------------------|
| City Year San Jose/Silicon Valley-Whole Child            | \$56,250                                    | \$38,146                     | \$94,396           | 68%                    |
| Sacred Heart Community Service-Youth Education           | \$45,278                                    | \$67,810                     | \$113,088          | 150%                   |
| Rohi Alternative Community Outreach-THRIVE               | \$28,373                                    | \$11,620                     | \$39,993           | 41%                    |
| Community Partners for Youth, Inc.-Step-Up Youth Program | \$56,250                                    | \$359,210                    | \$415,460          | 639%                   |
| Catholic Charities of Santa Clara County- CORAL ASP      | \$56,250                                    | \$53,149                     | \$109,399          | 94%                    |
| Indian Health Center of SC Valley-Senior Diabetes Prev.  | \$17,644                                    | \$449,300                    | \$466,944          | 2546%                  |
| <b>Total New Grants</b>                                  | <b>\$260,045</b>                            | <b>\$979,235</b>             | <b>\$1,239,280</b> | <b>377%</b>            |

## Highlights of HNVF Funded Effort for First Half of Fiscal Year 2009-10

Effort of the Children, Youth, and Senior HNVF funded service providers is summarized on the following two pages. The summary does not include the new HNVF grantees that started in the second half of the year.

### Effort of HNVF Funded Services for First Half of This Year

 HNVF funded 58 contracts totalling \$6.8 million to serve San José's children, youth, and seniors. The HNVF funds were matched by \$22.3 million leveraging 326% of funds. Each HNVF dollar was matched with \$3.33 from other partners.


**Table 5 - Funding Summary**

| HNVF Funded Service Providers              | Annual HNVF Funding | Annual Contract Budget Match | Total Funds  | Percent Matching Funds |
|--|---------------------|------------------------------|--------------|------------------------|
| Total Children and Youth Service Providers | \$2,414,476         | \$5,263,559                  | \$7,678,035  | 218%                   |
| Total Senior Service Providers             | \$2,065,855         | \$7,121,916                  | \$9,187,771  | 345%                   |
| Total New Grants                           | \$260,045           | \$979,235                    | \$1,239,280  | 377%                   |
| SCFHP Children's Health Initiative         | \$2,100,000         | \$8,961,017                  | \$11,061,017 | 427%                   |
| Total HNVF Funding                         | \$6,840,376         | \$22,325,727                 | \$29,166,103 | 326%                   |

 In the first half of the year, HNVF spent \$1.96 million of the grant funds and spent \$5.62 million of the matching funds for a total of \$7.58 million in funds for services for San José's children, youth and seniors. HNVF Service Providers spent 45% of their funds in the first half of the year.


**Table 6 - Funds Spent**

| HNVF Funded Service Providers              | HNVF Funds Spent 1/2 Year | Matching Funds Spent 1/2 Year | Total 1/2 Year Funds Spent | Percent of HNVF Funds Spent | Percent of Matching Funds Spent | Percent of Total Funds Spent |
|--|---------------------------|-------------------------------|----------------------------|-----------------------------|---------------------------------|------------------------------|
| Total Children and Youth Service Providers | \$1,014,739               | \$2,557,568                   | \$3,572,307                | 42%                         | 49%                             | 47%                          |
| Total Senior Service Providers             | \$950,132                 | \$3,059,026                   | \$4,009,158                | 46%                         | 43%                             | 44%                          |
| Total HNVF First Half of Year              | \$1,964,871               | \$5,616,594                   | \$7,581,465                | 44%                         | 45%                             | 45%                          |

 Funded projects served 17,491 unduplicated children, youth and senior customers and delivered 974,771 hours of direct service. Each customer received an average of 56 hours of service and care. The planned hours of service for the year is 1.65 million.

**Table 7 - Hours of Service**

| HNVF Funded Service Providers              | Planned Hours of Services for the Year | Planned Hours of Service for 1/2 Year | Actual Units of Service Total Year | Percent of Contracted Services for 1/2 Year | Hours of Service per Customer |
|--|--|---------------------------------------|------------------------------------|---|-------------------------------|
| Total Children and Youth Service Providers | 1,062,796                              | 500,020                               | 619,255                            | 124%  | 68                            |
| Total Senior Service Providers             | 590,068                                | 287,760                               | 355,516                            | 124%  | 42                            |
| Total HNVF First Half of Year              | 1,652,864                              | 787,780                               | 974,771                            | 124%  | 56                            |

 For the first half of the year, the average cost per hour of service was \$2.02 for HNVF funds and \$7.78 for total funds (HNVF and matching funds). The cost per hour is the bottom line or output of effort. It is calculated by dividing the amount of funding spent by the hours of direct service delivered.

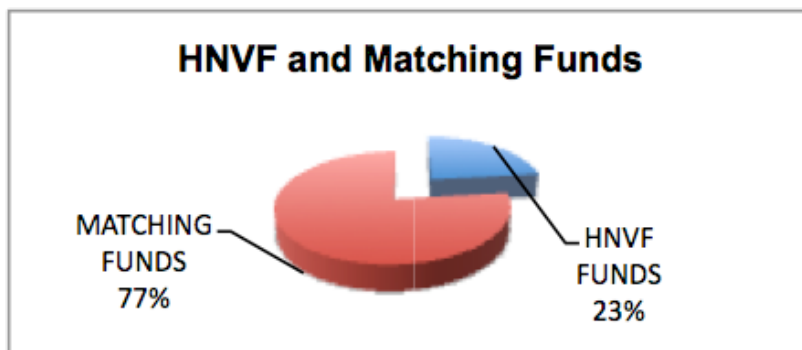
**Table 8 - Cost per Hour of Service and Cost per Customer**

| HNVF Funded Service Providers              | Cost per Hour of Service for Year HNVF Funds | Cost per Hour of Service for Year Total Funds | Cost per Customer HNVF Funds 1/2 Year | Cost per Customer Total Funds for 1/2 Year | Program - Total Unduplicated Customers |
|--|--|---|---------------------------------------|--|--|
| Total Children and Youth Service Providers | \$1.64                                       | \$5.77  | \$112                                 | \$395                                      | 9,049                                  |
| Total Senior Service Providers             | \$2.67                                       | \$11.28                                       | \$113                                 | \$475                                      | 8,442                                  |
| Total HNVF First Half of Year              | \$2.02                                       | \$7.78  | \$112                                 | \$433                                      | 17,491                                 |



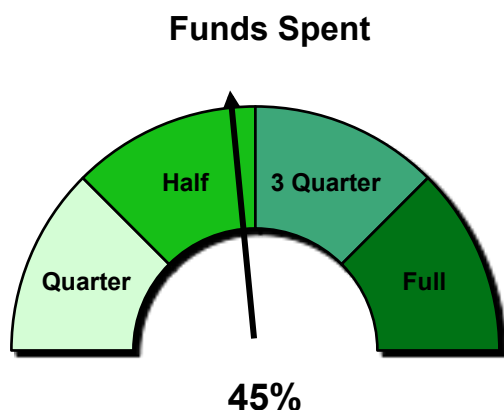
## Matching Funds Make up 77% of the 29.6 Million in Total Funds

Chart 1

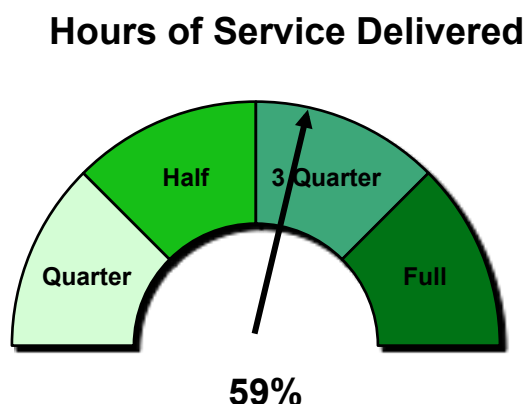


## HNVF Funded Projects Spent 45% of Funds and Delivered 59% of Contracted Services in the First Half of the Year

Graphic 1



Graphic 2



**HNVF delivered 974,771 hours of service at \$7.78 an hour in total funds in the first half of the year. A good start on promised efficiency for the year.**

**HNVF is on plan to deliver over 100% of planned services for the year.**



**Children and Youth Providers cost \$5.77 an hour in total funds for services to 9,049 customers.**

**Senior Service Providers Cost \$11.28 an hour in total funds for services to 8,442 customers.**

## Summary of HNMF Customers

Table 6



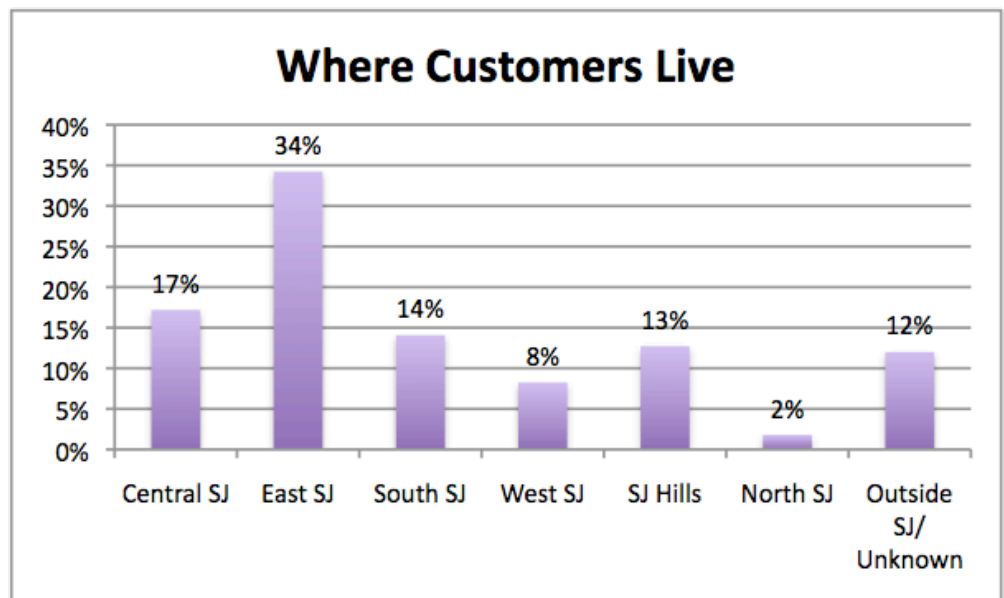
| Profile of HNMF Customers                           |
|---|
| 17,491 Customers Served                             |
| 4.4% of Customers Served were 0 - 3 years of age    |
| 30% of Customers Served were 4 - 11 years of age    |
| 9.3% of Customers Served were 12 - 19 years of age  |
| 9.3% of Customers Served were 20-59 years of age    |
| 44% of Customers Served were 60+ years of age       |
| 54% of Customers Served were Female                 |
| 42% of Customers Served were Male                   |
| 33% of Customers Served were Latino                 |
| 26% of Customers Served were Asian/Pacific Islander |
| 26% of Customers Served were White                  |
| 3.2% of Customers Served were African American      |
| 1.3% of Customers Served were Native American       |

Note: Percentages above do not include unknown and other data indicated on page 11.

Chart 2

## Summary of Where HNMF Customers Live in San José

The following table shows how zip codes were grouped into regions. The last page of the appendix has a Zip Code map for the City of San José.



Regions of San José by Zip Code

Table 9

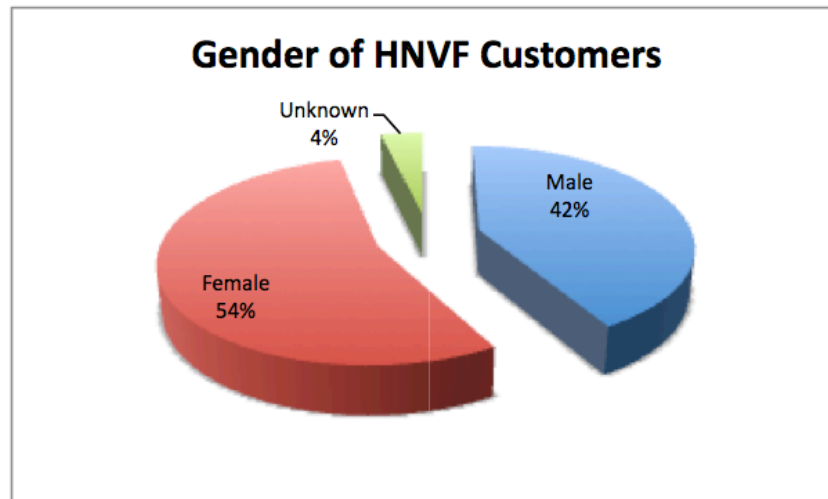
|   |            |
|---|------------|
| 95110,95111,95113,95125, 95126,95131,95192=1            | Central SJ |
| 95112,95116,95121,95122,95133=2                         | East SJ    |
| 95118,95119,95120,95123,95124,95136,95139,95141,95193=3 | South SJ   |
| 95117,95128,95129,95130=4                               | West SJ    |
| 95127,95132,95135,95137,95138,95140,95148=5             | SJ Hills   |
| 95131,95134=6   | North SJ   |

Zip Code map of San José is on page 30.



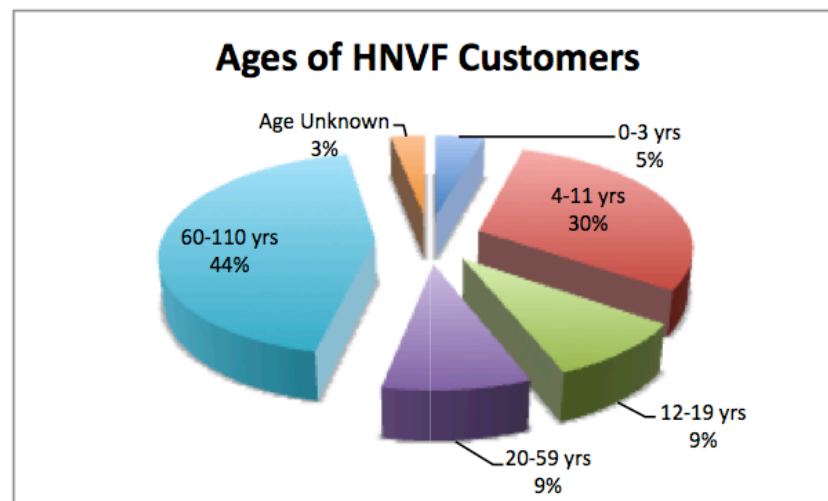
## Gender

Chart 3



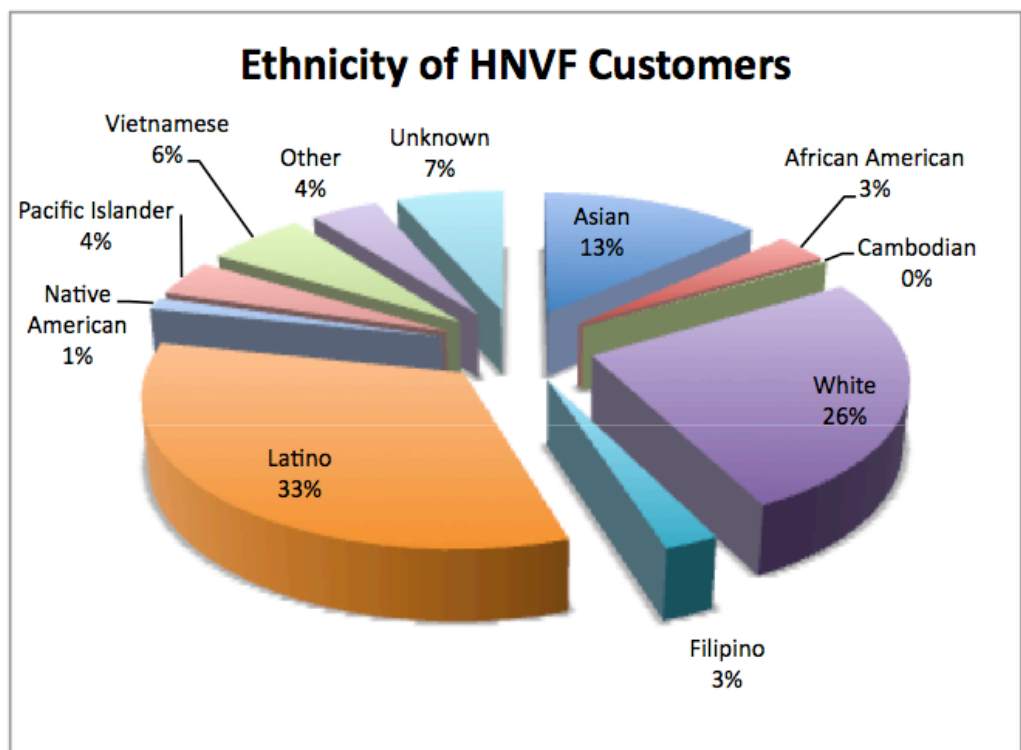
## Age

Chart 4



## Ethnicity

Chart 5



## Performance of HNVF Funded Services This Year

At the beginning of each fiscal year, funded projects developed a service plan, which indicates their scope of work they will complete for their grant. For the first half of this year, 94% of funded projects met or exceeded their contracted hours of services planned..

The following tables summarizes whether grantees met two goals: spending at least 30% of total funds and delivering at least of 80% of planned service for the first half of the year. Four grantees missed one or both of these goals.

The cost per hour varies by the type of service delivered to the HNVF Customers. Groups with similar types of service can be compared but no performance goal is set for cost per hour of service. Cost per hour is a measure of efficiency of service. Readers can compare mentoring programs to mentoring programs, health care providers to other health care providers, and community education program to each other. HNVF - funded service providers should use cost per hour as one measure of continuous improvement to improve on their cost per hour or efficiency over time. Of course, efficiency together with effectiveness, tells a more complete story of efficiency and effectiveness. This year HNVF is measuring effectiveness once during the year. Effectiveness data will be available in the final report. Effectiveness of service will be reported in the final HNVF report.

**Table 10 Senior Service Providers**

| HNVF Funded Senior Service Providers              | Total Funds HNVF & Matching | Percent of Total Funds Spent | Actual Hours of Service first 1/2 Year | Percent of Contracted Services for 1/2 Year | Cost per Hour of Service for Year HNVF Funds | Cost per Hour of Service for Year Total Funds |
|---|-----------------------------|------------------------------|--|---|--|---|
| Asian Americans for Community Involvement         | \$242,884                   | 50%                          | 13,833                                 | 109%  | \$2.47                                       | \$8.85  |
| Bay Area Legal Aid                                | \$58,539                    | 58%                          | 736                                    | 114%  | \$27.74                                      | \$46.29                                       |
| Breathe California of the Bay Area                | \$43,767                    | 61%                          | 2,132                                  | 132%  | \$9.49                                       | \$12.46                                       |
| Catholic Charities of SC County - Day Break       | \$535,792                   | 66%                          | 24,641                                 | 198%  | \$1.36                                       | \$14.25                                       |
| Catholic Charities of SC County-John XXIII Center | \$645,055                   | 31%                          | 84,341                                 | 130%  | \$0.76                                       | \$2.37  |
| Department of PRNS Addressing the Gaps in Aging   | \$863,185                   | 39%                          | 115,048                                | 118%  | \$2.20                                       | \$2.93  |
| Diabetes Society                                  | \$148,000                   | 22%                          | 866                                    | 69%   | \$18.49                                      | \$36.97                                       |
| Ethiopian Community Services, Inc.                | \$46,750                    | 50%                          | 653                                    | 103%  | \$28.64                                      | \$35.80                                       |
| Gardner Family Health Network                     | \$182,212                   | 50%                          | 1,266                                  | 154%  | \$47.39                                      | \$71.96                                       |
| Health Mobile - On-Site Medical Care for Seniors  | \$211,000                   | 42%                          | 841                                    | 102%  | \$70.52                                      | \$105.00                                      |
| Indian Health Center of Santa Clara Valley        | \$116,403                   | 57%                          | 3,336                                  | 214%  | \$11.53                                      | \$19.73                                       |
| Jewish Family Services of Silicon Valley          | \$153,250                   | 50%                          | 7,440                                  | 119%  | \$5.23                                       | \$10.29                                       |
| Live Oak Adult Day Services                       | \$1,165,509                 | 47%                          | 19,173                                 | 102%  | \$1.42                                       | \$28.49                                       |
| Mexican American Community Services Agency, Inc.  | \$1,050,816                 | 22%                          | 4,930                                  | 63%   | \$7.47                                       | \$47.45                                       |
| Next Door Solutions to Domestic Violence          | \$161,537                   | 53%                          | 5,088                                  | 122%  | \$7.99                                       | \$16.75                                       |
| Outreach & Escort, Inc.                           | \$1,006,840                 | 46%                          | 11,918                                 | 126%  | \$6.25                                       | \$38.88                                       |
| Respite and Research For Alzheimer's Disease      | \$1,419,540                 | 45%                          | 35,563                                 | 140%  | \$0.74                                       | \$17.79                                       |
| Senior Adults Legal Assistance (SALA)             | \$72,366                    | 54%                          | 748                                    | 193%  | \$28.92                                      | \$52.15                                       |
| The Health Trust - Meals On Wheels                | \$1,020,201                 | 53%                          | 22,139                                 | 115%  | \$2.26                                       | \$24.36                                       |
| Third Street Community Center                     | \$44,125                    | 46%                          | 824                                    | 83%   | \$18.77                                      | \$24.62                                       |
| <b>Total Senior Service Providers</b>             | <b>\$9,187,771</b>          | <b>44%</b>                   | <b>355,516</b>                         | <b>124%</b>                                 | <b>\$2.67</b>                                | <b>\$11.28</b>                                |

Mexican American Community Service Agency, Inc. closed down its senior program at the mid year mark and will not be continuing in the second half of this year. The Diabetes Society had some start up problems but should be able to meet its contracted goals for the year.





Table 11

## Children and Youth Service Providers

| HNVF Funded Children and Youth Service Providers       | Total Funds<br>HNVF &<br>Matching | Percent of<br>Total<br>Funds<br>Spent | Actual<br>Hours of<br>Service first<br>1/2 Year | Percent of<br>Contracted<br>Services for<br>1/2 Year | Cost per<br>Hour of<br>Service for<br>Year HNMF<br>Funds | Cost per<br>Hour of<br>Service for<br>Year Total<br>Funds |
|--|-----------------------------------|---------------------------------------|---|--|--|---|
| Alum Rock Counseling Center - Mentoring                | \$136,751                         | 42%                                   | 1,724   | 89%  | \$18.52  | \$33.22   |
| Asian Americans for Community Involvement              | \$250,115                         | 45%                                   | 8,536   | 137%   | \$4.10   | \$13.18   |
| Big Brothers Big Sisters of the Bay Area- Mentoring    | \$119,331                         | 50%                                   | 1,193   | 169%   | \$18.86  | \$50.01   |
| Boys & Girls Clubs of Silicon Valley                   | \$118,838                         | 49%                                   | 9,075   | 148%   | \$2.19   | \$6.37  |
| City Year San Jose/Silicon Valley                      | \$222,103                         | 47%                                   | 37,227  | 100%   | \$1.32   | \$2.79  |
| Community Partners for Youth, Inc.                     | \$51,710                          | 40%                                   | 268   | 268%   | \$46.78  | \$77.95   |
| Continuing Development Inc. DBA Choices for Children   | \$219,817                         | 30%                                   | 3,400   | 97%  | \$10.93  | \$19.34   |
| Escuela Popular  | \$139,840                         | 30%                                   | 2,929   | 38%  | \$7.97   | \$14.12   |
| Ethiopian Community Services, Inc.                     | \$44,350                          | 41%                                   | 4,043   | 132%   | \$4.33   | \$4.45  |
| Family & Children Services-Deaf Families with Children | \$150,000                         | 42%                                   | 933   | 166%   | \$48.44  | \$68.12   |
| Family Supportive Housing, Inc.                        | \$440,952                         | 52%                                   | 219,944   | 186%   | \$0.29   | \$1.04  |
| Fresh Lifelines For Youth - Law For Your Life          | \$94,084                          | 58%                                   | 5,074   | 121%   | \$3.96   | \$10.69   |
| Fresh Lifelines For Youth - Legal Eagle                | \$489,008                         | 58%                                   | 10,645  | 107%   | \$1.70   | \$26.70   |
| Friends Outside in Santa Clara County                  | \$125,376                         | 49%                                   | 3,587   | 135%   | \$6.62   | \$17.30   |
| Generations Community Wellness Centers, Inc.           | \$76,500                          | 50%                                   | 1,546   | 148%   | \$20.07  | \$24.95   |
| Goodwill Industries of Silicon Valley                  | \$174,365                         | 20%                                   | 5,110   | 131%   | \$5.20   | \$6.80  |
| Health Mobile -Dental Care for Children                | \$392,400                         | 49%                                   | 1,426   | 130%   | \$45.94  | \$136.12  |
| Indian Health Center of Santa Clara Valley             | \$110,375                         | 46%                                   | 5,467   | 325%   | \$4.41   | \$9.29  |
| Pathway Society, Inc.                                  | \$46,667                          | 37%                                   | 3,236   | 163%   | \$3.48   | \$5.29  |
| Positive Alternative Recreation Teambuilding Impact    | \$91,850                          | 41%                                   | 2,739   | 138%   | \$9.26   | \$13.66   |
| Respite and Research For Alzheimer's Disease           | \$306,340                         | 42%                                   | 5,684   | 189%   | \$3.08   | \$22.52   |
| San Jose Day Nursery                                   | \$562,188                         | 50%                                   | 93,140  | 102%   | \$0.54   | \$3.00  |
| San Jose Grail Family Services - Family Empowerment    | \$73,603                          | 50%                                   | 13,589  | 148%   | \$2.05   | \$2.69  |
| San Jose Grail Family Services - Ready Set Go!         | \$51,539                          | 50%                                   | 488   | 119%   | \$40.33  | \$52.81   |
| San Jose Jazz Society                                  | \$162,500                         | 39%                                   | 4,200   | 175%   | \$10.94  | \$14.90   |
| San Jose Public Library                                | \$292,964                         | 52%                                   | 125,916   | 87%  | \$0.51   | \$1.22  |
| School Health Clinics of Santa Clara County            | \$93,675                          | 53%                                   | 4,828   | 442%   | \$3.91   | \$10.25   |
| St. Elizabeth's Day Home                               | \$2,049,940                       | 48%                                   | 17,901  | 155%   | \$0.85   | \$54.44   |
| Third Street Community Center                          | \$194,797                         | 48%                                   | 15,914  | 95%  | \$3.33   | \$5.91  |
| Unity Care Group, Inc.                                 | \$181,115                         | 33%                                   | 1,408   | 164%   | \$29.00  | \$41.93   |
| YMCA of Silicon Valley/Project Cornerstone             | \$214,942                         | 50%                                   | 8,085   | 167%   | \$7.21   | \$13.30   |
| <b>Total Children and Youth Service Providers</b>      | <b>\$7,678,035</b>                | <b>47%</b>                            | <b>619,255</b>                                  | <b>124%</b>  | <b>\$1.64</b>  | <b>\$5.77</b>   |

Escuela Popular over estimated its hours of service for the first half of the year. They are working with the HNMF staff to revise its plan. Goodwill Industries starts in September and thus is expected to spend around 33% of its funds. Despite some start up problems with a new program, it is confident that it will meet its goals by the end of the school year.

**Overall HNMF Service Providers are off to a very good year with 94% of the providers meeting HNMF effort performance goals.**



# Appendix

## HNVF Performance Logic Model Methodology

### How is this report organized?

This report is organized according to Graphic 5 on the following page that explains HNPF's Performance Logic Model Evaluation System. In this report, evaluators answer the questions indicated in Graphic 5 and discuss the theory of change behind the San José HNPF effort.

### Performance Logic Model

The HNPF Evaluation System is based on a performance logic model (PLM). Logic models are a convenient way of describing why certain service activities ought to change the behaviors of those receiving services. In that respect, PLMs resemble path diagrams connecting causal variables to effects variables. They offer an alternative approach to evaluating programs that does not require random assignment to different groups (Julian, Jones & Deyo, 1995).

The elements of the PLM are shown in Graphic 5. Performance accountability is divided into three areas: effort, effect, and results. The logic model variables are listed in the second column: inputs, customers, strategies, activities, outputs, performance measures, and performance indicators.

The underlying logic of the PLM is that more effort on the part of staff and customers produces more outputs. More outputs guided by effective strategies produce more change in behaviors and greater satisfaction with services. As more HNPF customers are served more effectively, a ripple effect on the larger community will occur, causing long-term population outcomes to increase for children, youth, seniors and families in San José.

### San José HNPF Performance Logic Model Evaluation System

The HNPF Evaluation System is a synthesis of Mark Friedman's Results and Performance Accountability evaluation technique and the Theory of Change Logic Model evaluation technique. The fusion of the two systems allows for a functional and ongoing evaluation system well suited for HNPF funded services. Mark Friedman, Director of the Fiscal Policy Studies Institute, points out that: "The Results and Performance Accountability and the logic model methods can be seen as complementary, not contradictory, approaches to evaluation."

### Accountability for Performance

Mark Friedman explains the principles of a results and performance accountability system as a way to hold programs and agencies accountable for performance. Mark Friedman gives the reason for performance accountability:

"Why bother with results and performance accountability? Trying hard is not good enough. We need to be able to show results to taxpayers and voters. Avoid the thousand-pages-of-useless-paper versions of performance measurement." The HNPF Evaluation System replaces an endless system of multiple measures with a few valid measures of performance used by all HNPF funded projects.

### Theory of Change Logic Model

The HNPF Evaluation System also incorporates the research and recommendations of researchers and evaluators that call for a "Theory of Change Logic Model" approach to evaluation designs (J.P. Connell, A.C. Kubisch, L.B. Schorr, C.H. Weiss). All the HNPF Service Providers have incorporated the United Way of America recommended logic model system of evaluation into their HNPF evaluations.

### Lisbeth Schorr's Theory of Change

A description of this "Theory of Change Logic Model" research is contained in Lisbeth Schorr's published research entitled *Common Purpose -- Strengthening Families and Neighborhoods to Rebuild America* (Schorr 1997). In her book, Schorr discusses the issues involved in applying experimental research designs to complex, multiple outcome, and community-based projects. Schorr points out that because experimental designs can only study variables that are easily quantifiable, complex community-based interventions tend to be ignored or short-changed.

Schorr calls for a theory-based logic model outcome evaluation. "By combining outcome measures with an understanding of the process that produced the outcome," states Schorr, "theory-based evaluations can shed light on both the extent of impact and how the change occurred." Lisbeth Schorr documents numerous examples of research and evaluation studies using new evaluation methods that allow social scientists to observe more complex and promising programs. Schorr challenges evaluators to put less emphasis on elegant and precise statistical manipulation and more emphasis on usable knowledge. This usable knowledge will serve as critical information for the HNPF to render thoughtful budget and policy direction, as well as continuous improvement strategies.

The HNPF Performance Logic Model Evaluation System is an integration of the Logic Model and Mark Friedman's Results and Performance Accountability.

During FY 2009-10, the San José HNPF Evaluation Team worked with HNPF staff and funded projects to design and implement this integrated evaluation system. The components of the HNPF Evaluation System Performance Measures are divided into four categories: Effort, Effect, Performance, and Results.

Graphic 5 – Evaluation Model

| HNVF Performance Logic Model Evaluation System |   |   |  |   |   |
|--|---|---|--|---|---|
| Performance Accountability Model               | Logic Model                                 | HNVF Evaluation Questions   | Where We Get Data  | Performance Goal  | Theory of Change  |
| E<br>F<br>F<br>O<br>R<br>T                     | Inputs                                      | What did HNVF Spend on Services?  | HNVF Quarterly Reports and Staff Interviews                              | Spend greater than 95% of funds   | T<br>H<br>E<br>O<br>R<br>Y<br><br>O<br>F<br><br>C<br>H<br>A<br>N<br>G<br>E  |
|  | Staff                                       | Who were the staffs providing service?  | Staff Surveys, Focus Groups and Interviews                               | Hire Staff indicated in contract  |   |
|  | Customers                                   | Who are our children, youth and senior customers?   | HNVF Quarterly Report (Participant ID Report Form)                       | Serve customers indicated in contract   |   |
|  | Strategies                                  | What service strategies did we conduct?   | HNVF Quarterly Reports, Interviews, and Site Visits                      | Provide service strategies indicated in contract  |   |
|  | Activities                                  | How much service did we provide?  | HNVF Quarterly Reports, Interviews, and Site Visits                      | Provide 95% of contracted planned services  | <b>Child and Youth Developmental Theory as indicated in HNVF Strategic Plan. Focus on Risk Avoidance, Protective, Resilience, and Social Attachment Assets for the betterment of children, youth and seniors.</b> |
|  | Outputs                                     | How much did the service cost to deliver?   | HNVF Quarterly Reports and Staff Interviews                              | Cost per hour is same or below cost contracted  |   |
| E<br>F<br>F<br>E<br>C<br>T                     | Performance Measure: Customer Satisfaction  | Were our children, youth, senior, parent and family/friend customers satisfied with our services?   | Surveys of Children, Youth, Seniors, Parents, Friends, Family, and Staff | Customer Satisfaction Rate is greater than 70%  | <b>Strengths-based approach to serving children, youth, seniors and their families. Focus on how customers use their strengths and assets to be better off.</b>   |
|  | Performance Measure: Service Productivity   | Was our service effective in producing change for the better for our customers?   | Surveys of Children, Youth, Seniors, Parents, Friends, Family, and Staff | Service Productivity is greater than 60%  |   |
| R<br>E<br>S<br>U<br>L<br>T<br>S                | Result Indicators and Intermediate Outcomes | How are HNVF customers doing on the indicators for academic success, health and wellness, improved quality of life for seniors, and decrease use of tobacco products? | Data collected by other agencies and HNVF Grantees                       | No performance goals are set for Results. The effort is attributed to the work of everyone in the community working together. |   |
|  | Population Long-Term Outcomes               | In general, how are the children, youth and senior populations doing in San Jose over time? This is the result of everyone in the community working together.         | Data collected by other agencies and HNVF Grantees                       |   |   |



# Methodology of the HNVF Performance Logic Model

The values and concepts described below are embedded beliefs and behaviors found in high-performing organizations. They are the foundation for integrating key performance and operational requirements within a results-oriented framework that creates a basis for action and feedback. The HNVF Performance Logic Model Evaluation System is based on the principles and practices of Continuous Quality Improvement (CQI). CQI is practiced by many public and private agencies to measure and improve their products and services to their customers.

Community Crime Prevention Associates (CCPA) is going beyond traditional program evaluation methods to promote high quality services by non-profit service agencies. This summary of how high quality services can be provided is intended to inform service agency managers and government overseers of the distinctions between traditional evaluation methodology and quality improvement.

The chief distinction is that program evaluation is post-hoc and one-shot. Evaluation reports address what happened. A different evaluation study must be designed to address each question, often stated as a hypothesis. Continuous quality improvement is a current, ongoing activity. Sometimes distinct studies are designed, but there are other ways to function as a service agency, so that high quality services are provided. Quality improvement occurs as a regular part of each day's work within every service agency. The methods employed must be accessible to program staff, thus requiring a minimum of training in their application. CCPA sees its role as an evaluation company performing program evaluations in the context of service agency staff utilizing our reports to improve their services. CCPA also provides technical support to agency staff to assist them in improving the quality of the services.

CQI defines quality as meeting or exceeding the needs and expectations of the customer. HNVF considers the child, youth, senior and their parents or family/friends as their primary customers whose feedback is important to the continuous improvement of services.

CQI requires information about customer outcomes; administrative, staff, cost, and financial performance; competitive or collaborative comparisons; customer satisfaction; and compliance. Data should be segmented by, for example, types of service, customer ages, and strategic priorities to facilitate analysis.

Analysis of the data found in this report refers to extracting larger meaning from data and information to support decision-making and service improvement. Analysis entails using data to determine trends, projections, and cause and effect that might not otherwise be evident. Analysis supports a variety of purposes, such as planning service delivery, reviewing your overall performance, improving operations, accomplishing change management, and comparing your performance with that of competitors, with similar organizations, or with "best practices" benchmarks. A major consideration in performance improvement and change management involves the selection and use of performance measures or indicators. The measures or indicators selected should best represent the factors that lead to improved

customer outcomes; improved operational, financial performance.

A comprehensive set of measures or indicators tied to customer and organizational performance requirements represents a clear basis for aligning all processes with the funded project organization's goals and the HNVF Strategic Plan. Through the data collection, tracking, and analysis of HNVF data, our measures or indicators themselves may be evaluated and changed to better support HNVF goals.



# Management and Evaluation by Fact

An effective organization depends on the measurement and analysis of performance. Such measurements should derive from service needs and strategy, and they should provide critical data and information about key processes, outputs, and results. Many types of data and information are needed for performance management. HNMF working with their funded projects and CCPA are collecting numerous measurements that are used to set performance goals. The following chart explains the types of measurements and instruments used to provide data and facts to manage, evaluate, and continuously improve HNMF funded services.

**Graphic 6**

| Instrument  | Information Collected  | Time of Collection   |
|---|--|--|
| Scope of Work   | Contracted scope of work, quarterly progress reports, demographics on customers  | Contracted scope of work plan at time of contract approval, four quarterly reports |
| Financial Report  | Contracted budget with four quarterly financial reports  | Contracted budget at time of contract approval, four quarterly reports             |
| Scope of Work Narrative   | Explanation of success in fulfilling the scope of work   | Provided with each quarterly report  |
| Customer Satisfaction Survey  | All grantees survey child and youth customer with similar satisfaction question.   | Collected once or twice a year from customers or at the end of any program cycle.  |
| Parent Customer Satisfaction Survey   | Parents are asked four customer satisfaction questions about the services their child received.  | Collected once or twice a year from parents or at the end of any program cycle.    |
| Child, Youth and Senior Asset Development Survey  | All grantees survey customer with similar asset development service productivity question for children and youth and another set of questions for seniors.   | Collected once or twice a year from customers or at the end of any program cycle.  |
| Parent Assessment of Their Child's Asset Development Survey-Senior Relative or Friend Assessment of Senior                    | Parents assess the growth in their child's developmental assets. All grantees measure similar assets.  | Collected once or twice a year from customers or at the end of any program cycle.  |
| Staff Assessment of Each Customer's Asset Development Survey  | Staffs assess the growth in their customer's developmental assets. All grantees measure similar assets for their customers' age group.   | Collected once or twice a year from staff or at the end of any program cycle.      |
| Grantee Customers Selected Survey on Targeted Changes   | All grantees survey customers with their own specific selected service productivity question.  | Collected once or twice a year from customers or at the end of any program cycle.  |
| Parent Assessment of Their Child's Grantee Selected Survey on Targeted Changes-Senior Relative or Friend Assessment of Senior | Parents assess the growth in their child's grantee selected targeted changes.  | Collected once or twice a year from customers or at the end of any program cycle.  |
| Staff Assessment of Each Customer's Grantee Selected Survey on Targeted Changes   | Staffs assess the growth in their customer's grantee selected targeted changes.  | Collected once or twice a year from staff or at the end of any program cycle.      |
| Focus Group with Grantee Staff  | Evaluation Coach meets with staff for a focus group to discuss the effort, effect, performance and results of SR CHOICE services.  | Focus groups happen in the first or second quarter.                                |
| Staff Continuous Quality Improvement Questionnaire  | Each staff is asked to indicate their experience and education, rate the work experience, rate their organizations effectiveness, rate their program design components, and rate programs exemplary practices. | Once a year from each staff member.  |
| Site Visits and Observations  | Evaluation Coaches and Youth and Senior Evaluators do site visits, interview customers and staff, and complete observation instrument.   | Minimum of one site visits with a maximum of four site visits if needed.           |

## Funds Granted by HNVF and Matched

| <b>HNVF Funded Service Providers</b>       | <b>Annual HNVF Funding</b> | <b>Annual Contract Budget Match</b> | <b>Total Funds</b> | <b>Percent Matching Funds</b> |
|--|----------------------------|-------------------------------------|--------------------|-------------------------------|
| Total Children and Youth Service Providers | \$2,414,476                | \$5,263,559                         | \$7,678,035        | 218%                          |
| Total Senior Service Providers             | \$2,065,855                | \$7,121,916                         | \$9,187,771        | 345%                          |
| Total HNVF Funding                         | \$4,480,331                | \$12,385,475                        | \$16,865,806       | 276%                          |

## Senior Service Providers

| <b>HNVF Funded Service Providers</b>              | <b>Annual HNVF Funding</b> | <b>Annual Contract Budget Match</b> | <b>Total Funds</b> | <b>Percent Matching Funds</b> |
|---|----------------------------|-------------------------------------|--------------------|-------------------------------|
| Asian Americans for Community Involvement         | \$73,444                   | \$169,440                           | \$242,884          | 231%                          |
| Bay Area Legal Aid                                | \$35,000                   | \$23,539                            | \$58,539           | 67%                           |
| Breathe California of the Bay Area                | \$35,000                   | \$8,767                             | \$43,767           | 25%                           |
| Catholic Charities of SC County - Day Break       | \$68,000                   | \$467,792                           | \$535,792          | 688%                          |
| Catholic Charities of SC County-John XXIII Center | \$127,500                  | \$517,555                           | \$645,055          | 406%                          |
| Department of PRNS Addressing the Gaps in Aging   | \$670,000                  | \$193,185                           | \$863,185          | 29%                           |
| Diabetes Society                                  | \$64,000                   | \$84,000                            | \$148,000          | 131%                          |
| Ethiopian Community Services, Inc.                | \$37,400                   | \$9,350                             | \$46,750           | 25%                           |
| Gardner Family Health Network                     | \$120,000                  | \$62,212                            | \$182,212          | 52%                           |
| Health Mobile - On-Site Medical Care for Seniors  | \$120,000                  | \$91,000                            | \$211,000          | 76%                           |
| Indian Health Center of Santa Clara Valley        | \$73,116                   | \$43,287                            | \$116,403          | 59%                           |
| Jewish Family Services of Silicon Valley          | \$78,094                   | \$75,156                            | \$153,250          | 96%                           |
| Live Oak Adult Day Services                       | \$43,200                   | \$1,122,309                         | \$1,165,509        | 2598%                         |
| Mexican American Community Services Agency, Inc.  | \$109,809                  | \$941,007                           | \$1,050,816        | 857%                          |
| Next Door Solutions to Domestic Violence          | \$72,000                   | \$89,537                            | \$161,537          | 124%                          |
| Outreach & Escort, Inc.                           | \$120,000                  | \$886,840                           | \$1,006,840        | 739%                          |
| Respite and Research For Alzheimer's Disease      | \$40,000                   | \$1,379,540                         | \$1,419,540        | 3449%                         |
| Senior Adults Legal Assistance (SALA)             | \$42,500                   | \$29,866                            | \$72,366           | 70%                           |
| The Health Trust - Meals On Wheels                | \$101,792                  | \$918,409                           | \$1,020,201        | 902%                          |
| Third Street Community Center                     | \$35,000                   | \$9,125                             | \$44,125           | 26%                           |
| <b>Total Senior Service Providers</b>             | <b>\$2,065,855</b>         | <b>\$7,121,916</b>                  | <b>\$9,187,771</b> | <b>345%</b>                   |



## Children and Youth Service Providers

| HNVF Funded Service Providers                            | Annual HNMF Funding | Annual Contract Budget Match | Total Funds         | Percent Matching Funds |
|--|---------------------|------------------------------|---------------------|------------------------|
| Alum Rock Counseling Center - Mentoring                  | \$86,144            | \$50,607                     | \$136,751           | 59%                    |
| Asian Americans for Community Involvement                | \$73,229            | \$176,886                    | \$250,115           | 242%                   |
| Big Brothers Big Sisters of the Bay Area- Mentoring      | \$45,000            | \$74,331                     | \$119,331           | 165%                   |
| Boys & Girls Clubs of Silicon Valley                     | \$43,037            | \$75,801                     | \$118,838           | 176%                   |
| City Year San Jose/Silicon Valley                        | \$112,500           | \$109,603                    | \$222,103           | 97%                    |
| California Community Partners for Youth, Inc.            | \$35,000            | \$16,710                     | \$51,710            | 48%                    |
| Continuing Development Inc. DBA Choices for Children     | \$105,218           | \$114,599                    | \$219,817           | 109%                   |
| Escuela Popular  | \$95,840            | \$44,000                     | \$139,840           | 46%                    |
| Ethiopian Community Services, Inc.                       | \$35,000            | \$9,350                      | \$44,350            | 27%                    |
| Family & Children Services - Deaf Families with Children | \$120,000           | \$30,000                     | \$150,000           | 25%                    |
| Family Supportive Housing, Inc.                          | \$127,500           | \$313,452                    | \$440,952           | 246%                   |
| Fresh Lifelines For Youth - Law For Your Life            | \$40,000            | \$54,084                     | \$94,084            | 135%                   |
| Fresh Lifelines For Youth - Legal Eagle                  | \$35,000            | \$454,008                    | \$489,008           | 1297%                  |
| Friends Outside in Santa Clara County                    | \$46,175            | \$79,201                     | \$125,376           | 172%                   |
| Generations Community Wellness Centers, Inc.             | \$61,200            | \$15,300                     | \$76,500            | 25%                    |
| Goodwill Industries of Silicon Valley                    | \$127,462           | \$46,903                     | \$174,365           | 37%                    |
| Health Mobile -Dental Care for Children                  | \$135,000           | \$257,400                    | \$392,400           | 191%                   |
| Indian Health Center of Santa Clara Valley               | \$61,769            | \$48,606                     | \$110,375           | 79%                    |
| Pathway Society, Inc.                                    | \$35,000            | \$11,667                     | \$46,667            | 33%                    |
| Positive Alternative Recreation Teambuilding Impact      | \$63,900            | \$27,950                     | \$91,850            | 44%                    |
| Respite and Research For Alzheimer's Disease             | \$35,000            | \$271,340                    | \$306,340           | 775%                   |
| San Jose Day Nursery                                     | \$112,500           | \$449,688                    | \$562,188           | 400%                   |
| San Jose Grail Family Services - Family Empowerment      | \$55,605            | \$17,998                     | \$73,603            | 32%                    |
| San Jose Grail Family Services - Ready Set Go!           | \$39,362            | \$12,177                     | \$51,539            | 31%                    |
| San Jose Jazz Society                                    | \$112,500           | \$50,000                     | \$162,500           | 44%                    |
| San Jose Public Library                                  | \$120,000           | \$172,964                    | \$292,964           | 144%                   |
| School Health Clinics of Santa Clara County              | \$44,663            | \$49,012                     | \$93,675            | 110%                   |
| St. Elizabeth's Day Home                                 | \$60,000            | \$1,989,940                  | \$2,049,940         | 3317%                  |
| Third Street Community Center                            | \$118,372           | \$76,425                     | \$194,797           | 65%                    |
| Unity Care Group, Inc.                                   | \$112,500           | \$68,615                     | \$181,115           | 61%                    |
| YMCA of Silicon Valley/Project Cornerstone               | \$120,000           | \$94,942                     | \$214,942           | 79%                    |
| <b>Total Children and Youth Service Providers</b>        | <b>\$2,414,476</b>  | <b>\$5,263,559</b>           | <b>\$7,678,035</b>  | <b>218%</b>            |
| <b>Total HNMF Funding</b>                                | <b>\$4,480,331</b>  | <b>\$12,385,475</b>          | <b>\$16,865,806</b> | <b>276%</b>            |

## Funds Spent in First Half of the Year

| HNVF Funded Service Providers              | HNVF Funds Spent 1/2 Year | Matching Funds Spent 1/2 Year | Total 1/2 Year Funds Spent | Percent of HNVF Funds Spent | Percent Matching Funds Spent | Percent of Total Funds Spent |
|--|---------------------------|-------------------------------|----------------------------|-----------------------------|------------------------------|------------------------------|
| Total Children and Youth Service Providers | \$1,014,739               | \$2,557,568                   | \$3,572,307                | 42%                         | 49%                          | 47%                          |
| Total Senior Service Providers             | \$950,132                 | \$3,059,026                   | \$4,009,158                | 46%                         | 43%                          | 44%                          |
| Total HNVF First Half of Year              | \$1,964,871               | \$5,616,594                   | \$7,581,465                | 44%                         | 45%                          | 45%                          |

## Senior Service Providers

| HNVF Funded Service Providers                     | HNVF Funds Spent 1/2 Year | Matching Funds Spent 1/2 Year | Total 1/2 Year Funds Spent | Percent of HNVF Funds Spent | Percent Matching Funds Spent | Percent of Total Funds Spent |
|---|---------------------------|-------------------------------|----------------------------|-----------------------------|------------------------------|------------------------------|
| Asian Americans for Community Involvement         | \$34,212                  | \$88,177                      | \$122,389                  | 47%                         | 52%                          | 50%                          |
| Bay Area Legal Aid                                | \$20,413                  | \$13,653                      | \$34,066                   | 58%                         | 58%                          | 58%                          |
| Breathe California of the Bay Area                | \$20,235                  | \$6,327                       | \$26,562                   | 58%                         | 72%                          | 61%                          |
| Catholic Charities of SC County - Day Break       | \$33,560                  | \$317,665                     | \$351,225                  | 49%                         | 68%                          | 66%                          |
| Catholic Charities of SC County-John XXIII Center | \$63,984                  | \$136,140                     | \$200,124                  | 50%                         | 26%                          | 31%                          |
| Department of PRNS Addressing the Gaps in Aging   | \$253,429                 | \$84,128                      | \$337,557                  | 38%                         | 44%                          | 39%                          |
| Diabetes Society                                  | \$16,010                  | \$16,009                      | \$32,019                   | 25%                         | 19%                          | 22%                          |
| Ethiopian Community Services, Inc.                | \$18,700                  | \$4,675                       | \$23,375                   | 50%                         | 50%                          | 50%                          |
| Gardner Family Health Network                     | \$60,000                  | \$31,106                      | \$91,106                   | 50%                         | 50%                          | 50%                          |
| Health Mobile - On-Site Medical Care for Seniors  | \$59,310                  | \$28,995                      | \$88,305                   | 49%                         | 32%                          | 42%                          |
| Indian Health Center of Santa Clara Valley        | \$38,472                  | \$27,350                      | \$65,822                   | 53%                         | 63%                          | 57%                          |
| Jewish Family Services of Silicon Valley          | \$38,946                  | \$37,578                      | \$76,524                   | 50%                         | 50%                          | 50%                          |
| Live Oak Adult Day Services                       | \$27,300                  | \$518,969                     | \$546,269                  | 63%                         | 46%                          | 47%                          |
| Mexican American Community Services Agency, Inc.  | \$36,813                  | \$197,096                     | \$233,909                  | 34%                         | 21%                          | 22%                          |
| Next Door Solutions to Domestic Violence          | \$40,660                  | \$44,589                      | \$85,249                   | 56%                         | 50%                          | 53%                          |
| Outreach & Escort, Inc.                           | \$74,460                  | \$388,965                     | \$463,425                  | 62%                         | 44%                          | 46%                          |
| Respite and Research For Alzheimer's Disease      | \$26,411                  | \$606,203                     | \$632,614                  | 66%                         | 44%                          | 45%                          |
| Senior Adults Legal Assistance (SALA)             | \$21,629                  | \$17,381                      | \$39,010                   | 51%                         | 58%                          | 54%                          |
| The Health Trust - Meals On Wheels                | \$50,123                  | \$489,195                     | \$539,318                  | 49%                         | 53%                          | 53%                          |
| Third Street Community Center                     | \$15,465                  | \$4,825                       | \$20,290                   | 44%                         | 53%                          | 46%                          |
| <b>Total Senior Service Providers</b>             | <b>\$950,132</b>          | <b>\$3,059,026</b>            | <b>\$4,009,158</b>         | <b>46%</b>                  | <b>43%</b>                   | <b>44%</b>                   |

## Children and Youth Service Providers

| HNVF Funded Service Providers                            | HNVF Funds Spent 1/2 Year | Matching Funds Spent 1/2 Year | Total 1/2 Year Funds Spent | Percent of HNMF Funds Spent | Percent Matching Funds Spent | Percent of Total Funds Spent |
|--|---------------------------|-------------------------------|----------------------------|-----------------------------|------------------------------|------------------------------|
| Alum Rock Counseling Center - Mentoring                  | \$31,932                  | \$25,345                      | \$57,277                   | 37%                         | 50%                          | 42%                          |
| Asian Americans for Community Involvement                | \$34,965                  | \$77,560                      | \$112,525                  | 48%                         | 44%                          | 45%                          |
| Big Brothers Big Sisters of the Bay Area- Mentoring      | \$22,500                  | \$37,166                      | \$59,666                   | 50%                         | 50%                          | 50%                          |
| Boys & Girls Clubs of Silicon Valley                     | \$19,865                  | \$37,901                      | \$57,766                   | 46%                         | 50%                          | 49%                          |
| City Year San Jose/Silicon Valley                        | \$49,197                  | \$54,748                      | \$103,945                  | 44%                         | 50%                          | 47%                          |
| California Community Partners for Youth, Inc.            | \$12,536                  | \$8,355                       | \$20,891                   | 36%                         | 50%                          | 40%                          |
| Continuing Development Inc. DBA Choices for Children     | \$37,153                  | \$28,609                      | \$65,762                   | 35%                         | 25%                          | 30%                          |
| Escuela Popular  | \$23,330                  | \$18,018                      | \$41,348                   | 24%                         | 41%                          | 30%                          |
| Ethiopian Community Services, Inc.                       | \$17,500                  | \$475                         | \$17,975                   | 50%                         | 5%                           | 41%                          |
| Family & Children Services - Deaf Families with Children | \$45,190                  | \$18,367                      | \$63,557                   | 38%                         | 61%                          | 42%                          |
| Family Supportive Housing, Inc.                          | \$63,750                  | \$164,766                     | \$228,516                  | 50%                         | 53%                          | 52%                          |
| Fresh Lifelines For Youth - Law For Your Life            | \$20,113                  | \$34,128                      | \$54,241                   | 50%                         | 63%                          | 58%                          |
| Fresh Lifelines For Youth - Legal Eagle                  | \$18,069                  | \$266,161                     | \$284,230                  | 52%                         | 59%                          | 58%                          |
| Friends Outside in Santa Clara County                    | \$23,746                  | \$38,311                      | \$62,057                   | 51%                         | 48%                          | 49%                          |
| Generations Community Wellness Centers, Inc.             | \$31,023                  | \$7,550                       | \$38,573                   | 51%                         | 49%                          | 50%                          |
| Goodwill Industries of Silicon Valley                    | \$26,578                  | \$8,178                       | \$34,756                   | 21%                         | 17%                          | 20%                          |
| Health Mobile -Dental Care for Children                  | \$65,514                  | \$128,600                     | \$194,114                  | 49%                         | 50%                          | 49%                          |
| Indian Health Center of Santa Clara Valley               | \$24,135                  | \$26,665                      | \$50,800                   | 39%                         | 55%                          | 46%                          |
| Pathway Society, Inc.                                    | \$11,276                  | \$5,834                       | \$17,110                   | 32%                         | 50%                          | 37%                          |
| Positive Alternative Recreation Teambuilding Impact      | \$25,364                  | \$12,046                      | \$37,410                   | 40%                         | 43%                          | 41%                          |
| Respite and Research For Alzheimer's Disease             | \$17,500                  | \$110,491                     | \$127,991                  | 50%                         | 41%                          | 42%                          |
| San Jose Day Nursery                                     | \$49,916                  | \$229,095                     | \$279,011                  | 44%                         | 51%                          | 50%                          |
| San Jose Grail Family Services - Family Empowerment      | \$27,803                  | \$8,798                       | \$36,601                   | 50%                         | 49%                          | 50%                          |
| San Jose Grail Family Services - Ready Set Go!           | \$19,681                  | \$6,089                       | \$25,770                   | 50%                         | 50%                          | 50%                          |
| San Jose Jazz Society                                    | \$45,939                  | \$16,626                      | \$62,565                   | 41%                         | 33%                          | 39%                          |
| San Jose Public Library                                  | \$64,044                  | \$89,170                      | \$153,214                  | 53%                         | 52%                          | 52%                          |
| School Health Clinics of Santa Clara County              | \$18,865                  | \$30,608                      | \$49,473                   | 42%                         | 62%                          | 53%                          |
| St. Elizabeth's Day Home                                 | \$15,130                  | \$959,488                     | \$974,618                  | 25%                         | 48%                          | 48%                          |
| Third Street Community Center                            | \$52,994                  | \$40,994                      | \$93,988                   | 45%                         | 54%                          | 48%                          |
| Unity Care Group, Inc.                                   | \$40,828                  | \$18,205                      | \$59,033                   | 36%                         | 27%                          | 33%                          |
| YMCA of Silicon Valley/Project Cornerstone               | \$58,303                  | \$49,221                      | \$107,524                  | 49%                         | 52%                          | 50%                          |
| <b>Total Children and Youth Service Providers</b>        | <b>\$1,014,739</b>        | <b>\$2,557,568</b>            | <b>\$3,572,307</b>         | <b>42%</b>                  | <b>49%</b>                   | <b>47%</b>                   |
| <b>Total HNMF First Half of Year</b>                     | <b>\$1,964,871</b>        | <b>\$5,616,594</b>            | <b>\$7,581,465</b>         | <b>44%</b>                  | <b>45%</b>                   | <b>45%</b>                   |



## House of Service Provided for the First Half of the Year

| <b>HNVF Funded Service Providers</b>       | <b>Planned Hours of Services for the Year</b> | <b>Planned Hours of Service for 1/2 Year</b> | <b>Actual Units of Service Total Year</b> | <b>Percent of Contracted Services for 1/2 Year</b> | <b>Hours of Service per Customer</b> |
|--|---|--|---|--|--------------------------------------|
| Total Children and Youth Service Providers | 1,062,796                                     | 500,020                                      | 619,255                                   | 124%   | 68                                   |
| Total Senior Service Providers             | 590,068                                       | 287,760                                      | 355,516                                   | 124%   | 42                                   |
| Total HNVF First Half of Year              | 1,652,864                                     | 787,780                                      | 974,771                                   | 124%   | 56                                   |

### Senior Service Providers

| <b>HNVF Funded Service Providers</b>              | <b>Planned Hours of Services for the Year</b> | <b>Planned Hours of Service for 1/2 Year</b> | <b>Actual Units of Service Total Year</b> | <b>Percent of Contracted Services for 1/2 Year</b> | <b>Hours of Service per Customer</b> |
|---|---|--|---|--|--------------------------------------|
| Asian Americans for Community Involvement         | 24,865  | 12,694                                       | 13,833                                    | 109%   | 106                                  |
| Bay Area Legal Aid                                | 1,290   | 645  | 736                                       | 114%   | 49                                   |
| Breathe California of the Bay Area                | 3,566   | 1,619  | 2,132                                     | 132%   | 7                                    |
| Catholic Charities of SC County - Day Break       | 25,650  | 12,475                                       | 24,641                                    | 198%   | 301                                  |
| Catholic Charities of SC County-John XXIII Center | 131,048                                       | 64,884                                       | 84,341                                    | 130%   | 92                                   |
| Department of PRNS Addressing the Gaps in Aging   | 198,884                                       | 97,797                                       | 115,048                                   | 118%   | 28                                   |
| Diabetes Society                                  | 3,120   | 1,248  | 866                                       | 69%  | 4                                    |
| Ethiopian Community Services, Inc.                | 1,147   | 635  | 653                                       | 103%   | 19                                   |
| Gardner Family Health Network                     | 1,642   | 821  | 1,266                                     | 154%   | 10                                   |
| Health Mobile - On-Site Medical Care for Seniors  | 1,925   | 825  | 841                                       | 102%   | 31                                   |
| Indian Health Center of Santa Clara Valley        | 3,092   | 1,559  | 3,336                                     | 214%   | 30                                   |
| Jewish Family Services of Silicon Valley          | 12,608  | 6,244  | 7,440                                     | 119%   | 33                                   |
| Live Oak Adult Day Services                       | 37,840  | 18,774                                       | 19,173                                    | 102%   | 134                                  |
| Mexican American Community Services Agency, Inc.  | 15,841  | 7,817  | 4,930                                     | 63%  | 62                                   |
| Next Door Solutions to Domestic Violence          | 8,344   | 4,172  | 5,088                                     | 122%   | 67                                   |
| Outreach & Escort, Inc.                           | 20,060  | 9,480  | 11,918                                    | 126%   | 14                                   |
| Respite and Research For Alzheimer's Disease      | 57,235  | 25,427                                       | 35,563                                    | 140%   | 242                                  |
| Senior Adults Legal Assistance (SALA)             | 770   | 388  | 748                                       | 193%   | 10                                   |
| The Health Trust - Meals On Wheels                | 38,664  | 19,269                                       | 22,139                                    | 115%   | 42                                   |
| Third Street Community Center                     | 2,477   | 987  | 824                                       | 83%  | 7                                    |
| <b>Total Senior Service Providers</b>             | <b>590,068</b>                                | <b>287,760</b>                               | <b>355,516</b>                            | <b>124%</b>  | <b>42</b>                            |

## Children and Youth Service Providers

| HNVF Funded Service Providers                            | Planned Hours of Services for the Year | Planned Hours of Service for 1/2 Year | Actual Units of Service Total Year | Percent of Contracted Services for 1/2 Year | Hours of Service per Customer |
|--|--|---------------------------------------|------------------------------------|---|-------------------------------|
| Alum Rock Counseling Center - Mentoring                  | 4,908                                  | 1,944                                 | 1,724                              | 89%   | 49                            |
| Asian Americans for Community Involvement                | 12,984                                 | 6,250                                 | 8,536                              | 137%  | 62                            |
| Big Brothers Big Sisters of the Bay Area- Mentoring      | 2,894                                  | 705                                   | 1,193                              | 169%  | 14                            |
| Boys & Girls Clubs of Silicon Valley                     | 12,120                                 | 6,125                                 | 9,075                              | 148%  | 14                            |
| City Year San Jose/Silicon Valley                        | 95,864                                 | 37,136                                | 37,227                             | 100%  | 69                            |
| California Community Partners for Youth, Inc.            | 835                                    | 100                                   | 268                                | 268%  | 9                             |
| Continuing Development Inc. DBA Choices for Children     | 9,695                                  | 3,510                                 | 3,400                              | 97%   | 8                             |
| Escuela Popular  | 20,900                                 | 7,800                                 | 2,929                              | 38%   | 70                            |
| Ethiopian Community Services, Inc.                       | 6,908                                  | 3,055                                 | 4,043                              | 132%  | 59                            |
| Family & Children Services - Deaf Families with Children | 2,293                                  | 563                                   | 933                                | 166%  | 15                            |
| Family Supportive Housing, Inc.                          | 235,635                                | 118,035                               | 219,944                            | 186%  | 536                           |
| Fresh Lifelines For Youth - Law For Your Life            | 8,570                                  | 4,180                                 | 5,074                              | 121%  | 13                            |
| Fresh Lifelines For Youth - Legal Eagle                  | 19,280                                 | 9,910                                 | 10,645                             | 107%  | 66                            |
| Friends Outside in Santa Clara County                    | 7,703                                  | 2,650                                 | 3,587                              | 135%  | 75                            |
| Generations Community Wellness Centers, Inc.             | 2,561                                  | 1,046                                 | 1,546                              | 148%  | 11                            |
| Goodwill Industries of Silicon Valley                    | 16,200                                 | 3,900                                 | 5,110                              | 131%  | 23                            |
| Health Mobile -Dental Care for Children                  | 2,100                                  | 1,100                                 | 1,426                              | 130%  | 3                             |
| Indian Health Center of Santa Clara Valley               | 3,397                                  | 1,683                                 | 5,467                              | 325%  | 304                           |
| Pathway Society, Inc.                                    | 5,780                                  | 1,980                                 | 3,236                              | 163%  | 13                            |
| Positive Alternative Recreation Teambuilding Impact      | 6,410                                  | 1,985                                 | 2,739                              | 138%  | 36                            |
| Respite and Research For Alzheimer's Disease             | 6,050                                  | 3,000                                 | 5,684                              | 189%  | 172                           |
| San Jose Day Nursery                                     | 181,738                                | 90,869                                | 93,140                             | 102%  | 1,071                         |
| San Jose Grail Family Services - Family Empowerment      | 21,460                                 | 9,210                                 | 13,589                             | 148%  | 200                           |
| San Jose Grail Family Services - Ready Set Go!           | 1,024                                  | 410                                   | 488                                | 119%  | 3                             |
| San Jose Jazz Society                                    | 11,760                                 | 2,400                                 | 4,200                              | 175%  | 3                             |
| San Jose Public Library                                  | 289,786                                | 145,383                               | 125,916                            | 87%   | 115                           |
| School Health Clinics of Santa Clara County              | 3,402                                  | 1,092                                 | 4,828                              | 442%  | 22                            |
| St. Elizabeth's Day Home                                 | 23,388                                 | 11,550                                | 17,901                             | 155%  | 115                           |
| Third Street Community Center                            | 37,901                                 | 16,759                                | 15,914                             | 95%   | 75                            |
| Unity Care Group, Inc.                                   | 2,094                                  | 856                                   | 1,408                              | 164%  | 16                            |
| YMCA of Silicon Valley/Project Cornerstone               | 7,156                                  | 4,834                                 | 8,085                              | 167%  | 7                             |
| <b>Total Children and Youth Service Providers</b>        | <b>1,062,796</b>                       | <b>500,020</b>                        | <b>619,255</b>                     | <b>124%</b>                                 | <b>68</b>                     |
| <b>Total HNVF First Half of Year</b>                     | <b>1,652,864</b>                       | <b>787,780</b>                        | <b>974,771</b>                     | <b>124%</b>                                 | <b>56</b>                     |

## Cost per Hour of Service and Cost per Customer

| HNVF Funded Service Providers              | Cost per Hour of Service for Year HNVF Funds | Cost per Hour of Service for Year Total Funds | Cost per Customer HNVF Funds 1/2 Year | Cost per Customer Total Funds for 1/2 Year | Program - Total Unduplicated Customers |
|--|--|---|---------------------------------------|--|--|
| Total Children and Youth Service Providers | \$1.64                                       | \$5.77  | \$112                                 | \$395                                      | 9,049                                  |
| Total Senior Service Providers             | \$2.67                                       | \$11.28                                       | \$113                                 | \$475                                      | 8,442                                  |
| Total HNVF First Half of Year              | \$2.02                                       | \$7.78  | \$112                                 | \$433                                      | 17,491                                 |

### Senior Service Providers

| HNVF Funded Service Providers                     | Cost per Hour of Service for Year HNVF Funds | Cost per Hour of Service for Year Total Funds | Cost per Customer HNVF Funds 1/2 Year | Cost per Customer Total Funds for 1/2 Year | Program - Total Unduplicated Customers |
|---|--|---|---------------------------------------|--|--|
| Asian Americans for Community Involvement         | \$2.47                                       | \$8.85  | \$261                                 | \$934                                      | 131                                    |
| Bay Area Legal Aid                                | \$27.74                                      | \$46.29                                       | \$464                                 | \$774                                      | 44                                     |
| Breathe California of the Bay Area                | \$9.49                                       | \$12.46                                       | \$64                                  | \$84                                       | 317                                    |
| Catholic Charities of SC County - Day Break       | \$1.36                                       | \$14.25                                       | \$409                                 | \$4,283                                    | 82                                     |
| Catholic Charities of SC County-John XXIII Center | \$0.76                                       | \$2.37  | \$70                                  | \$219                                      | 913                                    |
| Department of PRNS Addressing the Gaps in Aging   | \$2.20                                       | \$2.93  | \$61                                  | \$81                                       | 4,178                                  |
| Diabetes Society                                  | \$18.49                                      | \$36.97                                       | \$69                                  | \$138                                      | 232                                    |
| Ethiopian Community Services, Inc.                | \$28.64                                      | \$35.80                                       | \$534                                 | \$668                                      | 35                                     |
| Gardner Family Health Network                     | \$47.39                                      | \$71.96                                       | \$496                                 | \$753                                      | 121                                    |
| Health Mobile - On-Site Medical Care for Seniors  | \$70.52                                      | \$105.00                                      | \$2,197                               | \$3,271                                    | 27                                     |
| Indian Health Center of Santa Clara Valley        | \$11.53                                      | \$19.73                                       | \$340                                 | \$582                                      | 113                                    |
| Jewish Family Services of Silicon Valley          | \$5.23                                       | \$10.29                                       | \$173                                 | \$340                                      | 225                                    |
| Live Oak Adult Day Services                       | \$1.42                                       | \$28.49                                       | \$191                                 | \$3,820                                    | 143                                    |
| Mexican American Community Services Agency, Inc.  | \$7.47                                       | \$47.45                                       | \$466                                 | \$2,961                                    | 79                                     |
| Next Door Solutions to Domestic Violence          | \$7.99                                       | \$16.75                                       | \$535                                 | \$1,122                                    | 76                                     |
| Outreach & Escort, Inc.                           | \$6.25                                       | \$38.88                                       | \$87                                  | \$542                                      | 855                                    |
| Respite and Research For Alzheimer's Disease      | \$0.74                                       | \$17.79                                       | \$180                                 | \$4,303                                    | 147                                    |
| Senior Adults Legal Assistance (SALA)             | \$28.92                                      | \$52.15                                       | \$300                                 | \$542                                      | 72                                     |
| The Health Trust - Meals On Wheels                | \$2.26                                       | \$24.36                                       | \$94                                  | \$1,012                                    | 533                                    |
| Third Street Community Center                     | \$18.77                                      | \$24.62                                       | \$130                                 | \$171                                      | 119                                    |
| <b>Total Senior Service Providers</b>             | <b>\$2.67</b>                                | <b>\$11.28</b>                                | <b>\$113</b>                          | <b>\$475</b>                               | <b>8,442</b>                           |



## Children and Youth Service Providers

| <b>HNVF Funded Service Providers</b>                     | <b>Cost per Hour of Service for Year HNVF Funds</b> | <b>Cost per Hour of Service for Year Total Funds</b> | <b>Cost per Customer HNVF Funds 1/2 Year</b> | <b>Cost per Customer Total Funds for 1/2 Year</b> | <b>Program - Total Unduplicated Customers</b> |
|--|---|--|--|---|---|
| Alum Rock Counseling Center - Mentoring                  | \$18.52   | \$33.22  | \$912  | \$1,636   | 35  |
| Asian Americans for Community Involvement                | \$4.10  | \$13.18  | \$255  | \$821   | 137   |
| Big Brothers Big Sisters of the Bay Area- Mentoring      | \$18.86   | \$50.01  | \$271  | \$719   | 83  |
| Boys & Girls Clubs of Silicon Valley                     | \$2.19  | \$6.37   | \$30   | \$86  | 669   |
| City Year San Jose/Silicon Valley                        | \$1.32  | \$2.79   | \$92   | \$194   | 537   |
| California Community Partners for Youth, Inc.            | \$46.78   | \$77.95  | \$404  | \$674   | 31  |
| Continuing Development Inc. DBA Choices for Children     | \$10.93   | \$19.34  | \$86   | \$152   | 434   |
| Escuela Popular  | \$7.97  | \$14.12  | \$555  | \$984   | 42  |
| Ethiopian Community Services, Inc.                       | \$4.33  | \$4.45   | \$254  | \$261   | 69  |
| Family & Children Services - Deaf Families with Children | \$48.44   | \$68.12  | \$729  | \$1,025   | 62  |
| Family Supportive Housing, Inc.                          | \$0.29  | \$1.04   | \$155  | \$557   | 410   |
| Fresh Lifelines For Youth - Law For Your Life            | \$3.96  | \$10.69  | \$50   | \$136   | 399   |
| Fresh Lifelines For Youth - Legal Eagle                  | \$1.70  | \$26.70  | \$112  | \$1,755   | 162   |
| Friends Outside in Santa Clara County                    | \$6.62  | \$17.30  | \$495  | \$1,293   | 48  |
| Generations Community Wellness Centers, Inc.             | \$20.07   | \$24.95  | \$225  | \$280   | 138   |
| Goodwill Industries of Silicon Valley                    | \$5.20  | \$6.80   | \$118  | \$154   | 225   |
| Health Mobile -Dental Care for Children                  | \$45.94   | \$136.12   | \$127  | \$375   | 517   |
| Indian Health Center of Santa Clara Valley               | \$4.41  | \$9.29   | \$1,341                                      | \$2,822   | 18  |
| Pathway Society, Inc.                                    | \$3.48  | \$5.29   | \$45   | \$68  | 251   |
| Positive Alternative Recreation Teambuilding Impact      | \$9.26  | \$13.66  | \$334  | \$492   | 76  |
| Respite and Research For Alzheimer's Disease             | \$3.08  | \$22.52  | \$530  | \$3,879   | 33  |
| San Jose Day Nursery                                     | \$0.54  | \$3.00   | \$574  | \$3,207   | 87  |
| San Jose Grail Family Services - Family Empowerment      | \$2.05  | \$2.69   | \$409  | \$538   | 68  |
| San Jose Grail Family Services - Ready Set Go!           | \$40.33   | \$52.81  | \$137  | \$179   | 144   |
| San Jose Jazz Society                                    | \$10.94   | \$14.90  | \$34   | \$46  | 1,363   |
| San Jose Public Library                                  | \$0.51  | \$1.22   | \$58   | \$140   | 1,096   |
| School Health Clinics of Santa Clara County              | \$3.91  | \$10.25  | \$85   | \$222   | 223   |
| St. Elizabeth's Day Home                                 | \$0.85  | \$54.44  | \$98   | \$6,288   | 155   |
| Third Street Community Center                            | \$3.33  | \$5.91   | \$251  | \$445   | 211   |
| Unity Care Group, Inc.                                   | \$29.00   | \$41.93  | \$464  | \$671   | 88  |
| YMCA of Silicon Valley/Project Cornerstone               | \$7.21  | \$13.30  | \$47   | \$87  | 1,238   |
| <b>Total Children and Youth Service Providers</b>        | <b>\$1.64</b>                                       | <b>\$5.77</b>  | <b>\$112</b>                                 | <b>\$395</b>                                      | <b>9,049</b>                                  |
| <b>Total HNVF First Half of Year</b>                     | <b>\$2.02</b>                                       | <b>\$7.78</b>  | <b>\$112</b>                                 | <b>\$433</b>                                      | <b>17,491</b>                                 |

## Gender of HNMF Customers

| Gender of Healthy Neighborhoods Customers by Grantee          |       |       |        |         |
|---|-------|-------|--------|---------|
| Site Name   | Count | Male  | Female | Unknown |
| 3rd Street Community Center Inspiring Young Minds & Families  | 211   | 31.3% | 68.7%  | 0.0%    |
| 3rd Street Community Center Leading Strong & Healthy Lives    | 119   | 21.0% | 65.5%  | 13.4%   |
| Alternative Recreation Teambuilding Leadership Program        | 76    | 36.8% | 63.2%  | 0.0%    |
| Alum Rock Counseling Center Turning Point Mentoring Program   | 35    | 40.0% | 60.0%  | 0.0%    |
| Asian Americans for Community Involvement Senior Wellness     | 131   | 17.6% | 82.4%  | 0.0%    |
| Asian Americans for Community Involvement Youth Development   | 137   | 45.3% | 54.0%  | 0.7%    |
| Bay Area Legal Aid Senior Legal Advocacy Project              | 44    | 40.9% | 59.1%  | 0.0%    |
| Big Brothers Big Sisters San Jose School-Based Mentoring      | 83    | 42.2% | 57.8%  | 0.0%    |
| Boys & Girls Clubs of Silicon Valley SMART Moves              | 669   | 48.0% | 52.0%  | 0.0%    |
| Breathe California Bay Area Fostering Tobacco Free Community  | 317   | 20.2% | 52.1%  | 27.8%   |
| Catholic Charities John XXIII Multi-service Center            | 913   | 43.9% | 55.2%  | 0.9%    |
| Catholic Charities Older Caregivers Respite & Support         | 82    | 32.9% | 67.1%  | 0.0%    |
| Choices for Children 5-keys Workshops                         | 434   | 1.4%  | 98.2%  | 0.5%    |
| City Year After School K.R. Smith Elementary School           | 537   | 49.9% | 50.1%  | 0.0%    |
| Community Partners for Youth, Inc. Alcanzar Program           | 31    | 48.4% | 51.6%  | 0.0%    |
| Dept. Parks, Rec. & Neighbor. Svcs. Address Gaps Aging Svcs.  | 4178  | 41.9% | 56.5%  | 1.7%    |
| Diabetes Society of Santa Clara Valley Outreach and Education | 232   | 27.2% | 66.8%  | 6.0%    |
| Escuela High-school After School Program                      | 42    | 47.6% | 52.4%  | 0.0%    |
| Ethiopian Community Services After School Youth Program       | 69    | 53.6% | 44.9%  | 1.4%    |
| Ethiopian Community Services, Inc. Senior Services            | 35    | 48.6% | 51.4%  | 0.0%    |
| Family & Children Services for Deaf Families                  | 62    | 41.9% | 56.5%  | 1.6%    |
| Family Supportive Housing Children & Youth Project            | 410   | 46.8% | 53.2%  | 0.0%    |
| Fresh Lifelines of Youth, Inc. Law for Your Life              | 399   | 0.0%  | 0.0%   | 100.0%  |
| Fresh Lifelines of Youth, Inc. Legal Eagle                    | 162   | 77.2% | 22.8%  | 0.0%    |
| Friends Outside Tutoring and Educational Advocacy Program     | 48    | 50.0% | 50.0%  | 0.0%    |
| Gardner Senior Preventative Health Program                    | 121   | 35.5% | 63.6%  | 0.8%    |
| Generations Community Wellness Centers Spring Chickens        | 138   | 49.3% | 50.7%  | 0.0%    |
| Goodwill Industries Santa Clara School-to-Career Program      | 225   | 62.7% | 37.3%  | 0.0%    |
| Health Mobile Dental Care for Children                        | 517   | 51.6% | 48.2%  | 0.2%    |
| Health Mobile On-site Medical Care for Seniors                | 27    | 33.3% | 66.7%  | 0.0%    |
| Indian Health Center Elders Wellness                          | 113   | 25.7% | 74.3%  | 0.0%    |
| Indian Health Center San Jose Native Youth Empowerment        | 18    | 61.1% | 38.9%  | 0.0%    |
| Jewish Family Services To Life! Seniors Wellness Program      | 225   | 30.2% | 69.8%  | 0.0%    |
| Live Oak Adult Day Services Senior Adult Day Care/Respite     | 143   | 35.7% | 64.3%  | 0.0%    |
| Next Door Solutions Mature Alternatives To Violent Environs   | 76    | 6.6%  | 93.4%  | 0.0%    |
| Outreach & Escort Senior Transportation & Resources           | 855   | 32.2% | 67.7%  | 0.1%    |
| Pathway Society, Inc. Pathway to Family Wellness              | 251   | 48.2% | 51.4%  | 0.4%    |
| Respite, Research for Alzheimer's Disease Activity Center     | 147   | 36.7% | 63.3%  | 0.0%    |
| Respite, Research for Alzheimer's Rosa Elena Childcare        | 33    | 42.4% | 57.6%  | 0.0%    |
| San Jose Day Nursery Kindergarten Readiness Program           | 87    | 63.2% | 36.8%  | 0.0%    |
| San Jose Grail Family Services Family Empowerment Program     | 68    | 16.2% | 83.8%  | 0.0%    |
| San Jose Grail Family Services Ready, Set, Read Literacy      | 144   | 34.0% | 66.0%  | 0.0%    |
| San Jose Jazz Society Keep The Music Alive                    | 1363  | 57.6% | 42.4%  | 0.1%    |
| San Jose Public Library Books for Little Hands                | 1096  | 50.2% | 49.8%  | 3.5%    |
| School Health Clinics Santa Clara Pediatric Weight Mgt.       | 223   | 51.1% | 48.9%  | 0.0%    |
| Senior Adults Legal Assistance San Jose Elders Expansion      | 72    | 36.1% | 63.9%  | 0.0%    |
| St. Elizabeth's Day Home Healthy Living Program               | 155   | 51.6% | 48.4%  | 0.0%    |
| The Health Trust Meals on Wheels                              | 533   | 40.0% | 60.0%  | 0.0%    |
| Unity Care Group Foster & Middle School Youth Leadership      | 88    | 54.5% | 44.3%  | 1.1%    |
| YMCA Santa Clara Valley Cornerstone School Partnerships       | 1238  | 45.6% | 53.9%  | 0.6%    |
| All Agencies  | 17452 | 41.7% | 54.6%  | 3.7%    |

# Age of HNMF Customers

| Age Groups of Healthy Neighborhoods Customers by Grantee      |       |         |          |           |           |            |           |
|---|-------|---------|----------|-----------|-----------|------------|-----------|
| Site Name   | Count | 0-3 yrs | 4-11 yrs | 12-19 yrs | 20-59 yrs | 60-110 yrs | Age Unkno |
| 3rd Street Community Center Inspiring Young Minds & Families  | 211   | 0.0%    | 31.8%    | 2.8%      | 9.0%      | 0.5%       | 55.9%     |
| 3rd Street Community Center Leading Strong & Healthy Lives    | 119   | 0.0%    | 0.0%     | 0.0%      | 17.6%     | 60.5%      | 21.8%     |
| Alternative Recreation Teambuilding Leadership Program        | 76    | 0.0%    | 1.3%     | 97.4%     | 0.0%      | 0.0%       | 1.3%      |
| Alum Rock Counseling Center Turning Point Mentoring Program   | 35    | 0.0%    | 31.4%    | 68.6%     | 0.0%      | 0.0%       | 0.0%      |
| Asian Americans for Community Involvement Senior Wellness     | 131   | 0.0%    | 0.0%     | 0.0%      | 3.8%      | 96.2%      | 0.0%      |
| Asian Americans for Community Involvement Youth Development   | 137   | 0.0%    | 24.8%    | 74.5%     | 0.0%      | 0.0%       | 0.7%      |
| Bay Area Legal Aid Senior Legal Advocacy Project              | 44    | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Big Brothers Big Sisters San Jose School-Based Mentoring      | 83    | 0.0%    | 78.3%    | 20.5%     | 1.2%      | 0.0%       | 0.0%      |
| Boys & Girls Clubs of Silicon Valley SMART Moves              | 669   | 0.0%    | 78.0%    | 22.0%     | 0.0%      | 0.0%       | 0.0%      |
| Breathe California Bay Area Fostering Tobacco Free Community  | 317   | 0.0%    | 0.0%     | 0.0%      | 8.2%      | 52.7%      | 39.1%     |
| Catholic Charities John XXIII Multi-service Center            | 913   | 0.0%    | 0.0%     | 0.2%      | 7.7%      | 92.1%      | 0.0%      |
| Catholic Charities Older Caregivers Respite & Support         | 82    | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Choices for Children 5-keys Workshops                         | 434   | 0.0%    | 0.0%     | 1.4%      | 91.5%     | 6.9%       | 0.2%      |
| City Year After School K.R. Smith Elementary School           | 537   | 0.6%    | 99.1%    | 0.4%      | 0.0%      | 0.0%       | 0.0%      |
| Community Partners for Youth, Inc. Alcanzar Program           | 31    | 0.0%    | 0.0%     | 100.0%    | 0.0%      | 0.0%       | 0.0%      |
| Dept. Parks, Rec. & Neighbor. Svcs. Address Gaps Aging Svcs.  | 4178  | 0.0%    | 0.0%     | 0.0%      | 3.1%      | 95.7%      | 1.1%      |
| Diabetes Society of Santa Clara Valley Outreach and Education | 232   | 0.0%    | 0.0%     | 0.0%      | 13.4%     | 72.8%      | 13.8%     |
| Escuela High-school After School Program                      | 42    | 0.0%    | 2.4%     | 88.1%     | 9.5%      | 0.0%       | 0.0%      |
| Ethiopian Community Services After School Youth Program       | 69    | 0.0%    | 40.6%    | 47.8%     | 0.0%      | 0.0%       | 11.6%     |
| Ethiopian Community Services, Inc. Senior Services            | 35    | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Family & Children Services for Deaf Families                  | 62    | 8.1%    | 32.3%    | 8.1%      | 48.4%     | 3.2%       | 0.0%      |
| Family Supportive Housing Children & Youth Project            | 410   | 19.5%   | 23.7%    | 16.6%     | 39.8%     | 0.5%       | 0.0%      |
| Fresh Lifelines of Youth, Inc. Law for Your Life              | 399   | 0.0%    | 1.0%     | 99.0%     | 0.0%      | 0.0%       | 0.0%      |
| Fresh Lifelines of Youth, Inc. Legal Eagle                    | 162   | 0.0%    | 0.6%     | 99.4%     | 0.0%      | 0.0%       | 0.0%      |
| Friends Outside Tutoring and Educational Advocacy Program     | 48    | 0.0%    | 52.1%    | 47.9%     | 0.0%      | 0.0%       | 0.0%      |
| Gardner Senior Preventative Health Program                    | 121   | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Generations Community Wellness Centers Spring Chickens        | 138   | 0.7%    | 65.2%    | 2.9%      | 0.0%      | 0.0%       | 31.2%     |
| Goodwill Industries Santa Clara School-to-Career Program      | 225   | 0.0%    | 0.0%     | 79.6%     | 20.4%     | 0.0%       | 0.0%      |
| Health Mobile Dental Care for Children                        | 517   | 9.5%    | 90.3%    | 0.2%      | 0.0%      | 0.0%       | 0.0%      |
| Health Mobile On-site Medical Care for Seniors                | 27    | 0.0%    | 0.0%     | 0.0%      | 11.1%     | 88.9%      | 0.0%      |
| Indian Health Center Elders Wellness                          | 113   | 0.0%    | 0.0%     | 0.0%      | 38.9%     | 61.1%      | 0.0%      |
| Indian Health Center San Jose Native Youth Empowerment        | 18    | 0.0%    | 0.0%     | 100.0%    | 0.0%      | 0.0%       | 0.0%      |
| Jewish Family Services To Life! Seniors Wellness Program      | 225   | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Live Oak Adult Day Services Senior Adult Day Care/Respite     | 143   | 0.0%    | 0.0%     | 0.0%      | 11.2%     | 88.8%      | 0.0%      |
| Next Door Solutions Mature Alternatives To Violent Environs   | 76    | 0.0%    | 0.0%     | 0.0%      | 81.6%     | 18.4%      | 0.0%      |
| Outreach & Escort Senior Transportation & Resources           | 855   | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 100.0%     | 0.0%      |
| Pathway Society, Inc. Pathway to Family Wellness              | 251   | 0.0%    | 0.0%     | 0.0%      | 100.0%    | 0.0%       | 0.0%      |
| Respite, Research for Alzheimer's Disease Activity Center     | 147   | 0.0%    | 0.0%     | 0.0%      | 2.0%      | 98.0%      | 0.0%      |
| Respite, Research for Alzheimer's Rosa Elena Childcare        | 33    | 48.5%   | 51.5%    | 0.0%      | 0.0%      | 0.0%       | 0.0%      |
| San Jose Day Nursery Kindergarten Readiness Program           | 87    | 62.1%   | 37.9%    | 0.0%      | 0.0%      | 0.0%       | 0.0%      |
| San Jose Grail Family Services Family Empowerment Program     | 68    | 36.8%   | 10.3%    | 0.0%      | 52.9%     | 0.0%       | 0.0%      |
| San Jose Grail Family Services Ready, Set, Read Literacy      | 144   | 20.1%   | 38.2%    | 2.1%      | 39.6%     | 0.0%       | 0.0%      |
| San Jose Jazz Society Keep The Music Alive                    | 1365  | 0.0%    | 100.0%   | 0.0%      | 0.0%      | 0.0%       | 0.1%      |
| San Jose Public Library Books for Little Hands                | 1134  | 39.0%   | 51.0%    | 0.0%      | 6.1%      | 0.6%       | 3.4%      |
| School Health Clinics Santa Clara Pediatric Weight Mgt.       | 223   | 0.0%    | 62.3%    | 0.4%      | 0.0%      | 0.0%       | 37.2%     |
| Senior Adults Legal Assistance San Jose Elders Expansion      | 72    | 0.0%    | 0.0%     | 0.0%      | 0.0%      | 98.6%      | 1.4%      |
| St. Elizabeth's Day Home Healthy Living Program               | 155   | 40.6%   | 59.4%    | 0.0%      | 0.0%      | 0.0%       | 0.0%      |
| The Health Trust Meals on Wheels                              | 533   | 0.0%    | 0.0%     | 0.0%      | 25.1%     | 74.9%      | 0.0%      |
| Unity Care Group Foster & Middle School Youth Leadership      | 88    | 0.0%    | 54.5%    | 43.2%     | 0.0%      | 0.0%       | 2.3%      |
| YMCA Santa Clara Valley Cornerstone School Partnerships       | 1238  | 0.2%    | 79.4%    | 19.6%     | 0.0%      | 0.0%       | 0.7%      |
| All Agencies  | 17452 | 4.4%    | 30.3%    | 9.3%      | 9.3%      | 43.7%      | 3.1%      |

# Ethnicity of HNMF Customers

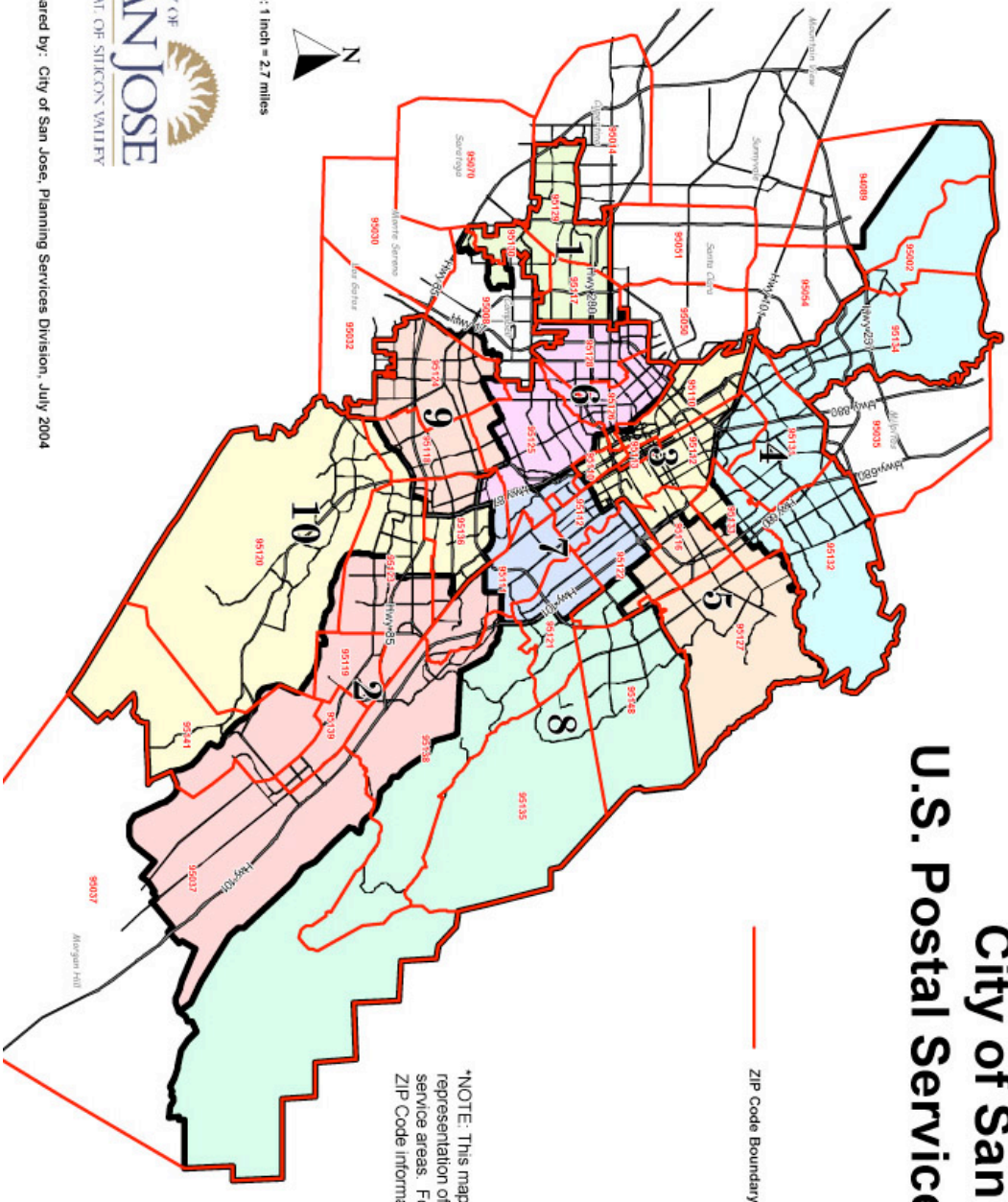
| Ethnicity of Healthy Neighborhoods Customers by Grantee       |       |       |        |               |       |          |        |               |                     |                |       |         |
|---|-------|-------|--------|---------------|-------|----------|--------|---------------|---------------------|----------------|-------|---------|
| Site Name   | Count | Asian | Black  | Cambo<br>dian | White | Filipino | Latino | Native<br>Am. | Pacific<br>Islander | Vietnam<br>ese | Other | Unknown |
| 3rd Street Community Center Inspiring Young Minds & Families  | 211   | 1.4%  | 0.0%   | 0.0%          | 1.4%  | 0.0%     | 95.3%  | 0.0%          | 0.0%                | 0.0%           | 1.4%  | 0.5%    |
| 3rd Street Community Center Leading Strong & Healthy Lives    | 119   | 42.9% | 0.8%   | 0.0%          | 5.9%  | 0.0%     | 23.5%  | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 26.9%   |
| Alternative Recreation Teambuilding Leadership Program        | 76    | 0.0%  | 13.2%  | 0.0%          | 1.3%  | 0.0%     | 11.8%  | 1.3%          | 2.6%                | 2.6%           | 0.0%  | 67.1%   |
| Alum Rock Counseling Center Turning Point Mentoring Program   | 35    | 0.0%  | 2.9%   | 0.0%          | 0.0%  | 5.7%     | 82.9%  | 0.0%          | 0.0%                | 5.7%           | 0.0%  | 2.9%    |
| Asian Americans for Community Involvement Senior Wellness     | 131   | 97.7% | 0.0%   | 0.0%          | 1.5%  | 0.8%     | 0.0%   | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Asian Americans for Community Involvement Youth Development   | 137   | 1.5%  | 0.7%   | 5.8%          | 0.0%  | 4.4%     | 24.1%  | 0.0%          | 0.7%                | 57.7%          | 0.0%  | 5.1%    |
| Bay Area Legal Aid Senior Legal Advocacy Project              | 44    | 13.6% | 6.8%   | 0.0%          | 36.4% | 0.0%     | 34.1%  | 2.3%          | 0.0%                | 0.0%           | 6.8%  | 0.0%    |
| Big Brothers Big Sisters San Jose School-Based Mentoring      | 83    | 8.4%  | 12.0%  | 0.0%          | 9.6%  | 0.0%     | 54.2%  | 0.0%          | 1.2%                | 1.2%           | 13.3% | 0.0%    |
| Boys & Girls Clubs of Silicon Valley SMART Moves              | 669   | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 100.0% | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Breathe California Bay Area Fostering Tobacco Free Community  | 317   | 6.6%  | 1.6%   | 0.0%          | 27.1% | 0.6%     | 18.6%  | 2.8%          | 0.3%                | 0.3%           | 0.6%  | 41.3%   |
| Catholic Charities John XXIII Multi-service Center            | 913   | 54.0% | 0.8%   | 0.0%          | 1.2%  | 0.3%     | 3.1%   | 0.3%          | 0.2%                | 39.9%          | 0.1%  | 0.1%    |
| Catholic Charities Older Caregivers Respite & Support         | 82    | 52.4% | 4.9%   | 0.0%          | 29.3% | 0.0%     | 7.3%   | 0.0%          | 0.0%                | 0.0%           | 4.9%  | 1.2%    |
| Choices for Children 5-keys Workshops                         | 434   | 6.7%  | 1.4%   | 0.2%          | 6.5%  | 0.9%     | 72.6%  | 0.0%          | 0.0%                | 5.3%           | 5.1%  | 1.4%    |
| City Year After School K.R. Smith Elementary School           | 537   | 10.6% | 0.6%   | 0.0%          | 1.1%  | 1.3%     | 85.8%  | 0.6%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Community Partners for Youth, Inc. Alcanzar Program           | 31    | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 9.7%     | 83.9%  | 0.0%          | 3.2%                | 3.2%           | 0.0%  | 0.0%    |
| Dept. Parks, Rec. & Neighbor. Svcs. Address Gaps Aging Svcs.  | 4178  | 15.5% | 3.0%   | 0.0%          | 54.6% | 4.6%     | 0.0%   | 0.6%          | 15.1%               | 0.1%           | 3.6%  | 2.8%    |
| Diabetes Society of Santa Clara Valley Outreach and Education | 232   | 38.4% | 1.3%   | 0.0%          | 46.6% | 0.0%     | 1.3%   | 0.0%          | 0.0%                | 0.0%           | 1.7%  | 10.8%   |
| Escuela High-school After School Program                      | 42    | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 100.0% | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Ethiopian Community Services After School Youth Program       | 69    | 5.8%  | 42.0%  | 0.0%          | 5.8%  | 0.0%     | 2.9%   | 0.0%          | 0.0%                | 0.0%           | 1.4%  | 42.0%   |
| Ethiopian Community Services, Inc. Senior Services            | 35    | 0.0%  | 100.0% | 0.0%          | 0.0%  | 0.0%     | 0.0%   | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Family & Children Services for Deaf Families                  | 62    | 9.7%  | 4.8%   | 0.0%          | 12.9% | 0.0%     | 50.0%  | 0.0%          | 1.6%                | 17.7%          | 3.2%  | 0.0%    |
| Family Supportive Housing Children & Youth Project            | 410   | 3.4%  | 11.7%  | 0.0%          | 8.0%  | 1.0%     | 64.9%  | 4.9%          | 3.7%                | 0.0%           | 2.4%  | 0.0%    |
| Fresh Lifelines of Youth, Inc. Law for Your Life              | 399   | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 0.0%   | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 100.0%  |
| Fresh Lifelines of Youth, Inc. Legal Eagle                    | 162   | 6.8%  | 6.2%   | 0.0%          | 3.7%  | 0.0%     | 82.1%  | 0.0%          | 0.0%                | 0.0%           | 1.2%  | 0.0%    |
| Friends Outside Tutoring and Educational Advocacy Program     | 48    | 0.0%  | 22.9%  | 0.0%          | 0.0%  | 0.0%     | 75.0%  | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 2.1%    |
| Gardner Senior Preventative Health Program                    | 121   | 5.8%  | 1.7%   | 1.7%          | 19.8% | 5.0%     | 56.2%  | 0.0%          | 0.0%                | 2.5%           | 7.4%  | 0.0%    |
| Generations Community Wellness Centers Spring Chickens        | 138   | 1.4%  | 2.9%   | 0.0%          | 29.0% | 2.2%     | 63.0%  | 0.0%          | 0.0%                | 0.0%           | 1.4%  | 0.0%    |
| Goodwill Industries Santa Clara School-to-Career Program      | 225   | 14.2% | 5.8%   | 0.0%          | 16.4% | 7.6%     | 50.2%  | 0.4%          | 0.4%                | 4.4%           | 0.4%  | 0.0%    |
| Health Mobile Dental Care for Children                        | 517   | 7.2%  | 0.2%   | 0.0%          | 2.3%  | 2.3%     | 86.5%  | 0.0%          | 0.0%                | 0.0%           | 0.8%  | 0.8%    |
| Health Mobile On-site Medical Care for Seniors                | 27    | 0.0%  | 0.0%   | 0.0%          | 3.7%  | 3.7%     | 85.2%  | 0.0%          | 0.0%                | 7.4%           | 0.0%  | 0.0%    |
| Indian Health Center Elders Wellness                          | 113   | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 0.0%   | 100.0%        | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Indian Health Center San Jose Native Youth Empowerment        | 18    | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 0.0%   | 100.0%        | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| Jewish Family Services To Life! Seniors Wellness Program      | 225   | 0.9%  | 0.4%   | 0.0%          | 97.3% | 0.0%     | 0.0%   | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 1.3%    |
| Live Oak Adult Day Services Senior Adult Day Care/Respite     | 143   | 7.0%  | 9.8%   | 0.0%          | 58.0% | 0.0%     | 22.4%  | 0.0%          | 2.1%                | 0.0%           | 0.7%  | 0.0%    |
| Next Door Solutions Mature Alternatives To Violent Environs   | 76    | 5.3%  | 7.9%   | 0.0%          | 31.6% | 3.9%     | 39.5%  | 1.3%          | 1.3%                | 0.0%           | 9.2%  | 0.0%    |
| Outreach & Escort Senior Transportation & Resources           | 855   | 29.2% | 3.5%   | 0.0%          | 28.4% | 7.7%     | 13.8%  | 0.4%          | 0.1%                | 15.8%          | 1.1%  | 0.0%    |
| Pathway Society, Inc. Pathway to Family Wellness              | 251   | 5.2%  | 10.8%  | 2.0%          | 33.9% | 0.4%     | 38.6%  | 5.6%          | 2.4%                | 0.0%           | 0.4%  | 0.8%    |
| Respite, Research for Alzheimer's Disease Activity Center     | 147   | 10.9% | 6.1%   | 0.0%          | 64.6% | 0.0%     | 17.0%  | 0.0%          | 0.0%                | 0.0%           | 1.4%  | 0.0%    |
| Respite, Research for Alzheimer's Rosa Elena Childcare        | 33    | 21.2% | 9.1%   | 0.0%          | 27.3% | 0.0%     | 30.3%  | 0.0%          | 0.0%                | 0.0%           | 12.1% | 0.0%    |
| San Jose Day Nursery Kindergarten Readiness Program           | 87    | 1.1%  | 9.2%   | 0.0%          | 8.0%  | 2.3%     | 70.1%  | 0.0%          | 0.0%                | 0.0%           | 1.1%  | 8.0%    |
| San Jose Grail Family Services Family Empowerment Program     | 68    | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 100.0% | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 0.0%    |
| San Jose Grail Family Services Ready, Set, Read Literacy      | 144   | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 95.1%  | 0.0%          | 0.0%                | 4.9%           | 0.0%  | 0.0%    |
| San Jose Jazz Society Keep The Music Alive                    | 1363  | 1.4%  | 0.7%   | 0.1%          | 2.5%  | 0.4%     | 74.2%  | 0.0%          | 0.0%                | 19.5%          | 1.2%  | 0.0%    |
| San Jose Public Library Books for Little Hands                | 1136  | 9.5%  | 4.4%   | 0.0%          | 19.1% | 2.5%     | 54.8%  | 0.4%          | 0.8%                | 4.9%           | 3.6%  | 0.0%    |
| School Health Clinics Santa Clara Pediatric Weight Mgt.       | 223   | 0.0%  | 0.0%   | 0.0%          | 0.0%  | 0.0%     | 0.0%   | 0.0%          | 0.0%                | 0.0%           | 0.0%  | 100.0%  |
| Senior Adults Legal Assistance San Jose Elders Expansion      | 72    | 6.9%  | 2.8%   | 1.4%          | 47.2% | 5.6%     | 22.2%  | 1.4%          | 0.0%                | 1.4%           | 11.1% | 0.0%    |
| St. Elizabeth's Day Home Healthy Living Program               | 155   | 0.6%  | 0.6%   | 0.0%          | 40.0% | 0.0%     | 45.2%  | 0.0%          | 0.0%                | 0.0%           | 13.5% | 0.0%    |
| The Health Trust Meals on Wheels                              | 533   | 3.9%  | 4.1%   | 0.0%          | 80.3% | 0.0%     | 6.0%   | 0.6%          | 2.1%                | 0.6%           | 2.4%  | 0.0%    |
| Unity Care Group Foster & Middle School Youth Leadership      | 88    | 5.7%  | 2.3%   | 1.1%          | 0.0%  | 5.7%     | 60.2%  | 0.0%          | 0.0%                | 4.5%           | 10.2% | 10.2%   |
| YMCA Santa Clara Valley Cornerstone School Partnerships       | 1238  | 14.5% | 2.5%   | 0.1%          | 19.5% | 3.6%     | 19.2%  | 0.6%          | 0.4%                | 5.3%           | 27.9% | 6.5%    |
| All Agencies  | 17452 | 13.4% | 3.2%   | 0.1%          | 25.9% | 2.4%     | 33.2%  | 1.3%          | 4.0%                | 6.0%           | 4.1%  | 6.5%    |



# Where HNVF Customers Reside

| Region of Residence of Healthy Neighborhoods Customers by Grantee |       |            |         |          |         |          |          |                      |                |         |
|---|-------|------------|---------|----------|---------|----------|----------|----------------------|----------------|---------|
| Site Name   | Count | Central SJ | East SJ | South SJ | West SJ | SJ Hills | North SJ | Outside SJ in County | Outside County | Unknown |
| 3rd Street Community Center Inspiring Young Minds & Families      | 211   | 3.8%       | 88.6%   | 1.9%     | 1.4%    | 0.9%     | 0.5%     | 0.5%                 | 0.9%           | 1.4%    |
| 3rd Street Community Center Leading Strong & Healthy Lives        | 118   | 4.2%       | 27.1%   | 2.5%     | 0.0%    | 0.8%     | 0.0%     | 1.7%                 | 0.8%           | 62.7%   |
| Alternative Recreation Teambuilding Leadership Program            | 76    | 1.3%       | 2.6%    | 34.2%    | 0.0%    | 59.2%    | 1.3%     | 0.0%                 | 1.3%           | 0.0%    |
| Alum Rock Counseling Center Turning Point Mentoring Program       | 35    | 0.0%       | 100.0%  | 0.0%     | 0.0%    | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Asian Americans for Community Involvement Senior Wellness         | 131   | 0.0%       | 0.0%    | 0.0%     | 100.0%  | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Asian Americans for Community Involvement Youth Development       | 137   | 0.0%       | 92.7%   | 0.0%     | 0.0%    | 4.4%     | 1.5%     | 0.7%                 | 0.0%           | 0.7%    |
| Bay Area Legal Aid Senior Legal Advocacy Project                  | 44    | 25.0%      | 34.1%   | 15.9%    | 9.1%    | 9.1%     | 2.3%     | 0.0%                 | 4.5%           | 0.0%    |
| Big Brothers Big Sisters San Jose School-Based Mentoring          | 83    | 14.5%      | 2.4%    | 13.3%    | 63.9%   | 6.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Boys & Girls Clubs of Silicon Valley SMART Moves                  | 669   | 58.0%      | 17.5%   | 19.7%    | 0.1%    | 3.6%     | 0.0%     | 0.3%                 | 0.3%           | 0.4%    |
| Breathe California Bay Area Fostering Tobacco Free Community      | 316   | 27.8%      | 14.6%   | 13.9%    | 1.3%    | 4.4%     | 0.6%     | 1.9%                 | 5.4%           | 30.1%   |
| Catholic Charities John XXIII Multi-service Center                | 912   | 14.6%      | 46.9%   | 6.8%     | 4.1%    | 9.9%     | 3.9%     | 8.7%                 | 4.9%           | 0.2%    |
| Catholic Charities Older Caregivers Respite & Support             | 81    | 12.3%      | 33.3%   | 12.3%    | 7.4%    | 25.9%    | 3.7%     | 0.0%                 | 0.0%           | 4.9%    |
| Choices for Children 5-keys Workshops                             | 432   | 27.5%      | 26.6%   | 19.7%    | 2.8%    | 16.7%    | 2.3%     | 2.8%                 | 1.2%           | 0.5%    |
| City Year After School K.R. Smith Elementary School               | 537   | 0.0%       | 100.0%  | 0.0%     | 0.0%    | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Community Partners for Youth, Inc. Alcanzar Program               | 31    | 0.0%       | 100.0%  | 0.0%     | 0.0%    | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Dept. Parks, Rec. & Neighbor. Svcs. Address Gaps Aging Svcs.      | 4168  | 13.4%      | 23.5%   | 18.5%    | 3.5%    | 21.8%    | 3.2%     | 7.7%                 | 3.8%           | 4.7%    |
| Diabetes Society of Santa Clara Valley Outreach and Education     | 173   | 12.1%      | 29.5%   | 3.5%     | 28.9%   | 7.5%     | 4.6%     | 4.6%                 | 3.5%           | 5.8%    |
| Escuela High-school After School Program                          | 42    | 28.6%      | 38.1%   | 7.1%     | 11.9%   | 9.5%     | 2.4%     | 0.0%                 | 2.4%           | 0.0%    |
| Ethiopian Community Services After School Youth Program           | 69    | 49.3%      | 2.9%    | 1.4%     | 39.1%   | 0.0%     | 7.2%     | 0.0%                 | 0.0%           | 0.0%    |
| Ethiopian Community Services, Inc. Senior Services                | 35    | 25.7%      | 14.3%   | 25.7%    | 22.9%   | 2.9%     | 8.6%     | 0.0%                 | 0.0%           | 0.0%    |
| Family & Children Services for Deaf Families                      | 62    | 19.4%      | 32.3%   | 14.5%    | 0.0%    | 12.9%    | 11.3%    | 9.7%                 | 0.0%           | 0.0%    |
| Family Supportive Housing Children & Youth Project                | 407   | 14.5%      | 24.3%   | 7.6%     | 6.6%    | 9.1%     | 0.0%     | 9.1%                 | 27.8%          | 1.0%    |
| Fresh Lifelines of Youth, Inc. Law for Your Life                  | 399   | 0.0%       | 87.7%   | 0.0%     | 0.0%    | 12.3%    | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Fresh Lifelines of Youth, Inc. Legal Eagle                        | 162   | 17.9%      | 22.8%   | 19.1%    | 8.0%    | 26.5%    | 4.9%     | 0.6%                 | 0.0%           | 0.0%    |
| Friends Outside Tutoring and Educational Advocacy Program         | 48    | 10.4%      | 25.0%   | 31.3%    | 6.3%    | 27.1%    | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Gardner Senior Preventative Health Program                        | 121   | 20.7%      | 37.2%   | 8.3%     | 3.3%    | 13.2%    | 0.8%     | 10.7%                | 5.8%           | 0.0%    |
| Generations Community Wellness Centers Spring Chickens            | 138   | 26.8%      | 32.6%   | 8.7%     | 7.2%    | 15.9%    | 2.2%     | 3.6%                 | 2.9%           | 0.0%    |
| Goodwill Industries Santa Clara School-to-Career Program          | 224   | 12.5%      | 31.3%   | 18.3%    | 0.0%    | 33.9%    | 3.6%     | 0.4%                 | 0.0%           | 0.0%    |
| Health Mobile Dental Care for Children                            | 514   | 13.6%      | 69.3%   | 5.8%     | 0.2%    | 10.5%    | 0.0%     | 0.0%                 | 0.0%           | 0.6%    |
| Health Mobile On-site Medical Care for Seniors                    | 27    | 3.7%       | 44.4%   | 0.0%     | 0.0%    | 51.9%    | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Indian Health Center Elders Wellness                              | 113   | 23.0%      | 35.4%   | 15.0%    | 9.7%    | 11.5%    | 1.8%     | 1.8%                 | 1.8%           | 0.0%    |
| Indian Health Center San Jose Native Youth Empowerment            | 18    | 22.2%      | 16.7%   | 27.8%    | 0.0%    | 11.1%    | 0.0%     | 22.2%                | 0.0%           | 0.0%    |
| Jewish Family Services To Life! Seniors Wellness Program          | 225   | 40.9%      | 0.9%    | 16.0%    | 27.6%   | 0.9%     | 0.0%     | 13.8%                | 0.0%           | 0.0%    |
| Live Oak Adult Day Services Senior Adult Day Care/Respite         | 143   | 18.9%      | 17.5%   | 30.1%    | 12.6%   | 17.5%    | 2.8%     | 0.0%                 | 0.7%           | 0.0%    |
| Next Door Solutions Mature Alternatives To Violent Environments   | 75    | 18.7%      | 41.3%   | 12.0%    | 12.0%   | 13.3%    | 2.7%     | 0.0%                 | 0.0%           | 0.0%    |
| Outreach & Escort Senior Transportation & Resources               | 855   | 11.5%      | 39.2%   | 16.6%    | 11.5%   | 19.2%    | 1.9%     | 0.0%                 | 0.1%           | 0.1%    |
| Pathway Society, Inc. Pathway to Family Wellness                  | 251   | 12.7%      | 31.1%   | 0.0%     | 56.2%   | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Respite, Research for Alzheimer's Disease Activity Center         | 147   | 12.9%      | 7.5%    | 25.2%    | 13.6%   | 9.5%     | 2.0%     | 21.8%                | 7.5%           | 0.0%    |
| Respite, Research for Alzheimer's Rosa Elena Childcare            | 33    | 6.1%       | 6.1%    | 9.1%     | 33.3%   | 21.2%    | 6.1%     | 12.1%                | 3.0%           | 3.0%    |
| San Jose Day Nursery Kindergarten Readiness Program               | 87    | 18.4%      | 46.0%   | 11.5%    | 0.0%    | 18.4%    | 1.1%     | 3.4%                 | 1.1%           | 0.0%    |
| San Jose Grail Family Services Family Empowerment Program         | 67    | 0.0%       | 67.2%   | 0.0%     | 0.0%    | 29.9%    | 3.0%     | 0.0%                 | 0.0%           | 0.0%    |
| San Jose Grail Family Services Ready, Set, Read Literacy          | 144   | 2.1%       | 84.0%   | 0.7%     | 2.1%    | 10.4%    | 0.0%     | 0.0%                 | 0.7%           | 0.0%    |
| San Jose Jazz Society Keep The Music Alive                        | 1365  | 45.0%      | 38.3%   | 5.1%     | 0.0%    | 0.0%     | 0.0%     | 11.6%                | 0.0%           | 0.0%    |
| San Jose Public Library Books for Little Hands                    | 1134  | 13.3%      | 38.0%   | 21.1%    | 7.9%    | 9.3%     | 0.9%     | 3.6%                 | 2.5%           | 3.4%    |
| School Health Clinics Santa Clara Pediatric Weight Mgt.           | 223   | 1.3%       | 98.2%   | 0.4%     | 0.0%    | 0.0%     | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| Senior Adults Legal Assistance San Jose Elders Expansion          | 72    | 22.2%      | 20.8%   | 36.1%    | 12.5%   | 6.9%     | 0.0%     | 1.4%                 | 0.0%           | 0.0%    |
| St. Elizabeth's Day Home Healthy Living Program                   | 155   | 40.6%      | 13.5%   | 12.9%    | 14.2%   | 8.4%     | 0.6%     | 6.5%                 | 3.2%           | 0.0%    |
| The Health Trust Meals on Wheels                                  | 530   | 10.8%      | 10.0%   | 8.5%     | 9.6%    | 5.5%     | 0.8%     | 31.9%                | 23.0%          | 0.0%    |
| Unity Care Group Foster & Middle School Youth Leadership          | 88    | 0.0%       | 73.9%   | 0.0%     | 0.0%    | 26.1%    | 0.0%     | 0.0%                 | 0.0%           | 0.0%    |
| YMCA Santa Clara Valley Cornerstone School Partnerships           | 1238  | 6.9%       | 8.9%    | 32.5%    | 28.3%   | 17.2%    | 2.6%     | 1.9%                 | 1.9%           | 0.0%    |
| All Agencies  | 17365 | 17.3%      | 34.4%   | 14.1%    | 8.3%    | 12.8%    | 1.8%     | 5.6%                 | 3.2%           | 2.5%    |

# City of San Jose U.S. Postal Service ZIP Codes\*



\*NOTE: This map intends to provide a generalized representation of U.S. Postal Service (USPS) ZIP Code service areas. For the most accurate and up-to-date ZIP Code information, please contact the USPS.